Silver Pro Restaurant 5.7 and 5.71 Release Notes

With our latest version, we're bringing you more great features that will make running your business even smoother and more efficient. For detailed information and articles, log into your back office and click **HELP**.

MODIFIER ENHANCEMENTS

CONSOLIDATED MODIFIERS

When you ring in items with modifiers, identical modifiers are now grouped together under the item. For example, if a guest orders the item "Dozen Cupcakes" the modifiers would be shown as "3 x Chocolate; 4 x Red Velvet; 6 x Vanilla." Consolidated modifiers make it easier for your staff to prepare orders quickly.



Modifiers are consolidated in the following areas of your Silver solution:

- Point of sale ticket screen
- Printed kitchen chits
- KDS (digital kitchen display screens)
- Digital receipts in Silver Back Office

ŧ		0			SILVER				
1		ORI	DER 14000004		MOVE ITEM		DESSER	πs	Q
TICK	TICKET					Mylk and Cookies	Chocolate C	ake C	Carrot Cake
All tems	🔶 FOR	THE TAB					\$7.50	\$8.08	\$2.00
- g		1/2 Donzen Donut	ts Frost		\$5.79	Raspherry Choe Mo	usse Coconut Lay	ver Caike C	Chocolate Ganache
₩ 	1	2x Van Sprinkles 3x Van					\$6.00	\$7.00	\$9.00
÷		1x Choc				Key Lime Pie	loe Cream T	rlo 1	1/2 Donzen Donuts Frost
		1/2 Donzen Donut	ts Frost		\$5.79		\$7.00	\$9.00	\$5.79
	1	1x Chac 1x Van							
		4x Chac Sprinkles							
						DRINKS	STARTERS	SALADS/BOW	LS ENTREES
Subto	ta				\$11.58				
Tax					\$0.87	PIZZA	BRUNCH	DESSERTS	BEER/WINE
Due	\$12	.45			PAY	COFFEE/TEA	JUICES	SHOTS	SMOOTHIES
Nic		Send	Delete	Discount	Change Order	ACALBOWLS	MISC	GIFT CARD	CHARGES
140	Gale	Sand	20.010	Dissound	Mode			•	

DECREASE MODIFIER QUANTITIES

To speed things up at the point-of-sale and keep your lines moving, you can now quickly tap the 😑 button to reduce modifier quantities. And you can still swipe left to remove an entire line of modifiers.



GIFT CARDS ENHANCEMENTS

GIFT CARDS PROMOTIONS

Just in time for the holiday season, Gift Cards can now be used in promotions. Ensure Gift Cards are a supported method of payment at your restaurant to enable this new feature.

To get started, log into the Silver Back Office and navigate to **Menu** > **Tags**. From the **Tags** page, create a new tag or update an existing tag that includes Gift Cards, New Gift Card, or Reload Gift Card.

TAGS						
🚹 Add a Tag	©					Remove Tag
Name 🔺		Tag Name			External	ID
Gift Cards		Gift Cards				
		Filter			Search	
		Items	~	1		Q
		Untagged			Tagged	
		Туре	Name]	Туре	Name
		Item	1 Egg		Item	New Gift Card
		Item	1 Egg.		Item	Reload Gift Card
		Item	2Eggs Cooked Any Way			
		Item	7P Vegg Salad			
		Item	Add Chicken			
		Item	Add chicken!	Add >		
	I	Itom	add ablakann			

Next, add the tag to a promotion like Buy One Get One.

Promotion Detail		Delete Promotion Duplicate			
General Settings					
Name *	BOGO 1/2 Off Gift Card				
External ID	33757				
Store Assignment	Assign Stores All Stores				
Activate by Event	Holiday Gift Card				
Print Check on Close					
Trigger	Detect automatically				
Show promotion on Activity Summary charts	×				
Buy Rules					
Minimum ticket subtotal	optional minimum ticket subtotal				
Qty *	Items tagged with *	Mix / Match			
2	Gift Cards				
Discount					
On items	Max Qty Discount Type	Percent Off * Maximum Discount Amount			
'Gift Cards (rule #1)'	All Percent Off	50.00 max			

Once the promotion is enabled in the back office, it is ready to be used at the point of sale. At the point of sale, simply ring in the gift cards and the system will automatically apply the discount based of the promotion rules.

GIFT CARDS DISCOUNTS

You can now create line-item discounts that can only be applied to gift cards. This allows you to restrict employees from adding gift card discounts to non-gift card items.

When configuring Discounts in the Back Office, there is a new option for **Gift Card** in the Discount Qualifications. Select this option to ensure the discount is only available for New and Reload Gift Card sales at the point of sale.

MANUAL CARD ENTRY FOR CREDITCALL ON IOS

For iOS customers using Creditcall and the Miura payment terminal, now perform manual card entry on the payment device instead of the POS screen. Here's how it works:

- 1. At the POS, once you've selected Credit Card payment, tap Enter Manually
- 2. The payment terminal will prompt the customer to enter their card number. The POS will display a payment processing dialog.
- 3. Once the customer inputs their card number they will be prompted to enter the card's expiration date.
- 4. Once the customer has entered everything, the POS will finalize payment.

To process manual card entry, please contact Creditcall to enable this setting for your account.