

Silver Pro Restaurant

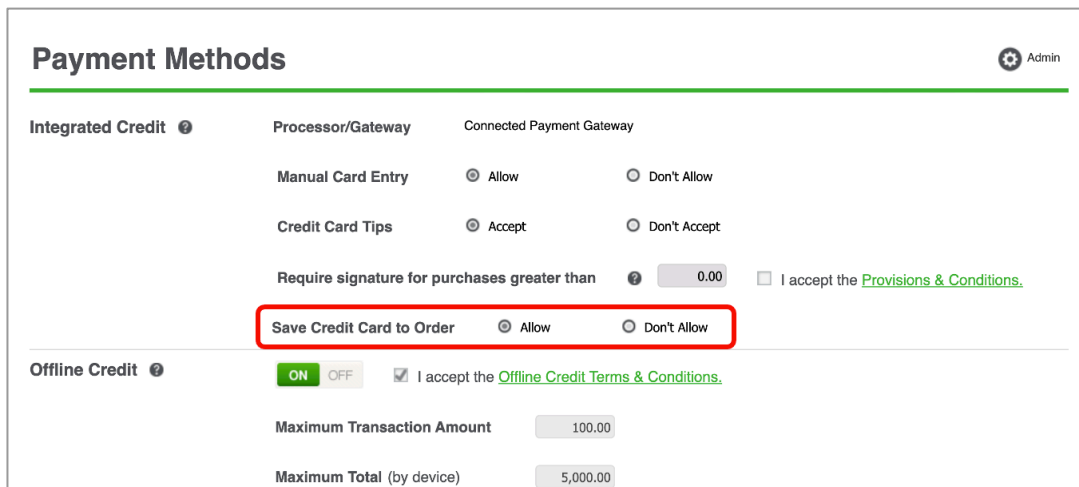
Release 5.6

With our latest version, we're bringing you more great features that will make running your business even smoother and more efficient. For detailed information and articles, log into your back office and click **HELP**.

HOLD CARD FOR NCR PAYMENTS ON ANDROID

If you are using the NCR Payments Gateway with v5.6, then you can now save a credit card to a guest check without physically holding the card. When the guest is ready to close out, you can process the held credit card or accept another form of payment.

Enable **Save Credit Card to Order** from the Payments page in the Back Office.



Payment Methods Admin

Integrated Credit	Processor/Gateway	Connected Payment Gateway
Manual Card Entry	<input checked="" type="radio"/> Allow	<input type="radio"/> Don't Allow
Credit Card Tips	<input checked="" type="radio"/> Accept	<input type="radio"/> Don't Accept
Require signature for purchases greater than	<input type="text" value="0.00"/>	<input type="checkbox"/> I accept the Provisions & Conditions .
Save Credit Card to Order	<input checked="" type="radio"/> Allow	<input type="radio"/> Don't Allow

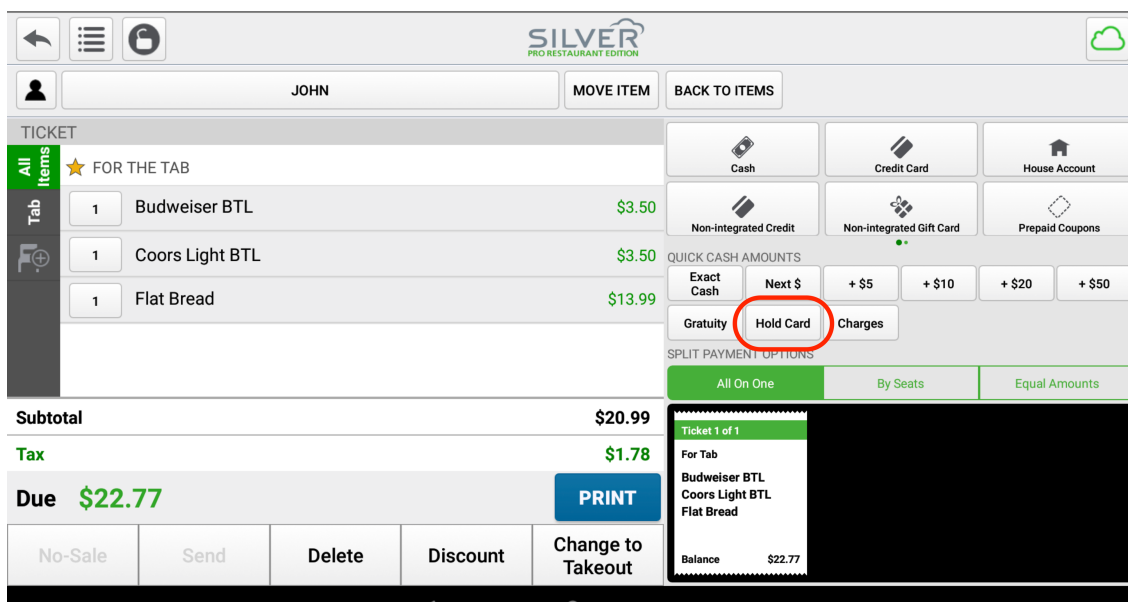
Offline Credit

☒ ON ☐ OFF ☒ I accept the [Offline Credit Terms & Conditions](#).

Maximum Transaction Amount

Maximum Total (by device)

At the POS, simply tap **Hold Card** on the payment screen, and then swipe, dip, or tap the guest's card on the RP457 card reader and return the card to the guest.



SILVER PRO RESTAURANT EDITION

JOHN MOVE ITEM BACK TO ITEMS

TICKET

All Items ★ FOR THE TAB

1	Budweiser BTL	\$3.50
1	Coors Light BTL	\$3.50
1	Flat Bread	\$13.99

Subtotal \$20.99

Tax \$1.78

Due **\$22.77** PRINT

No-Sale Send Delete Discount Change to Takeout

Payment Options:

- Cash
- Credit Card
- House Account
- Non-integrated Credit
- Non-integrated Gift Card
- Prepaid Coupons

QUICK CASH AMOUNTS

Exact Cash Next \$ + \$5 + \$10 + \$20 + \$50

Gratuity **Hold Card** Charges

SPLIT PAYMENT OPTIONS

All On One By Seats Equal Amounts

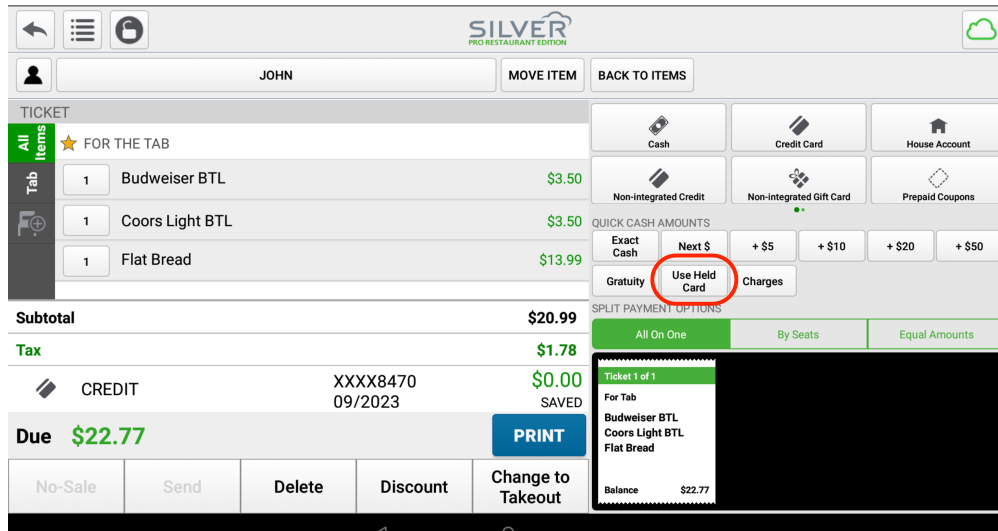
Ticket 1 of 1

For Tab

Budweiser BTL
Coors Light BTL
Flat Bread

Balance \$22.77

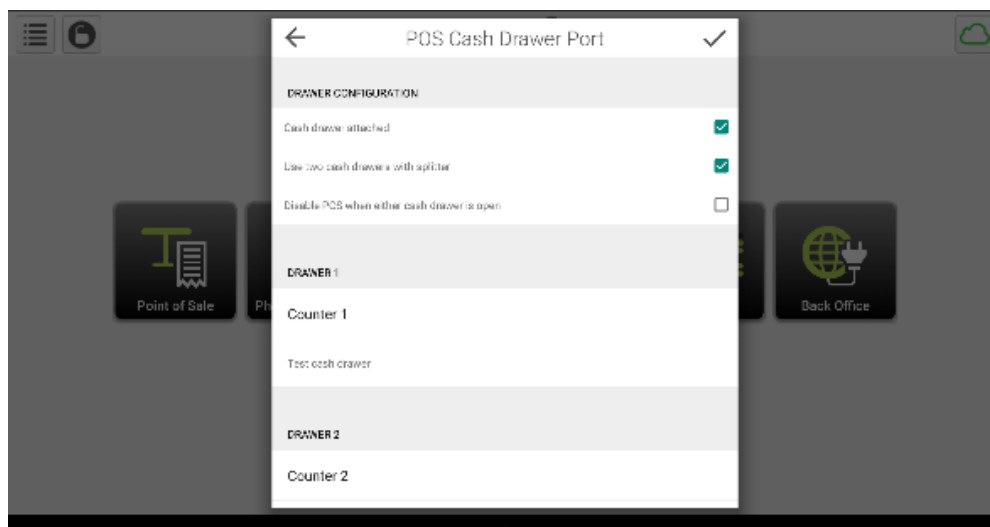
Once the guest is ready to close out, tap **Use Held Credit Card** to close the ticket or you can use another form of payment.



The hold card feature is only available in table service operating mode.

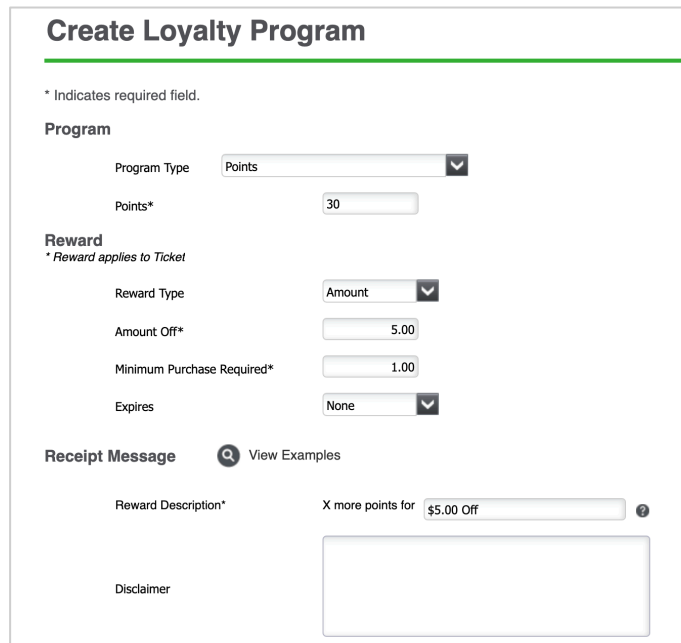
DUAL CASH DRAWER ON ANDROID

You can now attach 2 cash drawers to a POS station so that each employee can be responsible for their own reconciliations.



SILVER LOYALTY ON ANDROID

Silver's built-in loyalty is now available on Android. Loyalty helps you build repeat customers and increase sales. To get started, setup your loyalty program in the Back Office. A points program allows customers to earn based on dollars spent. Whereas a punches program allows customers to earn based on visits. Rewards can be amount or percentage off. You can also configure reward expiration dates, minimum purchase requirements, and reward disclaimers for customer receipts.



Create Loyalty Program

* Indicates required field.

Program

Program Type: Points

Points*: 30

Reward
* Reward applies to Ticket

Reward Type: Amount

Amount Off*: 5.00

Minimum Purchase Required*: 1.00

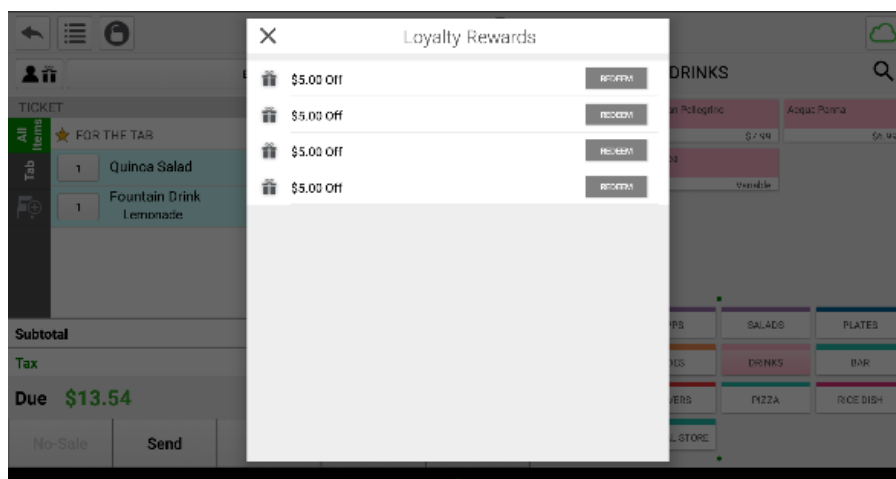
Expires: None

Receipt Message [View Examples](#)

Reward Description*: X more points for \$5.00 Off

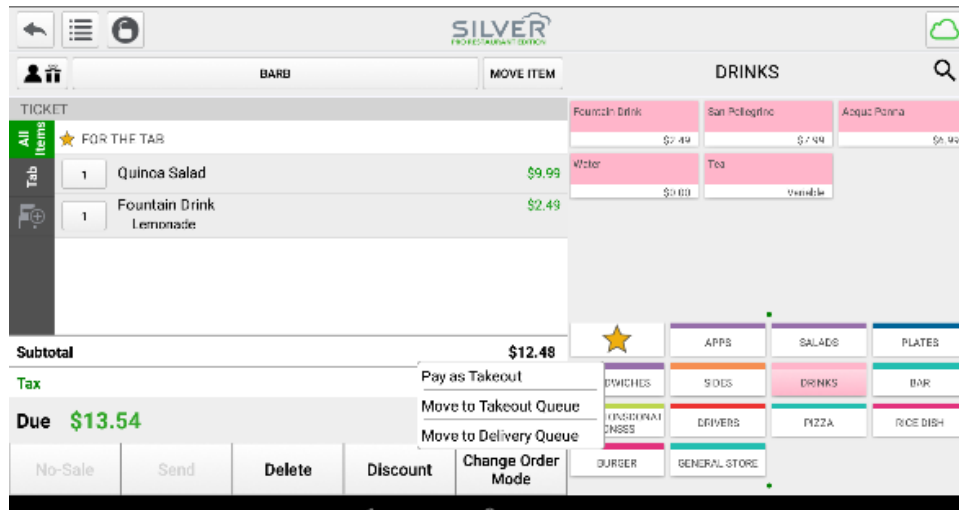
Disclaimer

No cards or separate apps are needed to get the benefits of a loyalty program. Identify customers at the POS by name or phone number. Once a customer is assigned to a ticket, the system will prompt the cashier if rewards are available for the customer to redeem.



CHANGE ORDER MODE ON ANDROID

You can now easily transfer dine-in, takeout, and delivery orders to a different order mode. The system will recalculate taxes and charges if applicable.



MOBY/8500 SUPPORT FOR iOS

Silver Pro Restaurant has improved support for the Ingenico Moby/8500 EMV payment device on iOS.

