

Silver Pro Restaurant

Release 5.3



Our latest release is here!

With our latest version, we're bringing you more great features that will help you run your business even smoother and more efficiently! For detailed information and articles, please log in to your

back office and click on **HELP**.

ONLINE ORDER PICKUP DATE ON RECEIPTS (ANDROID & IOS)

Kitchen chits and receipts now include the pickup date. This enhancement helps you better prepare and serve customers that place future orders online.

ONLINE ORDER DATA SYNC (ANDROID)

The online order data sync has been accelerated from 3-15 minutes to less than 30 seconds. Your store will receive online orders closer to real time so that your team can respond more quickly.

HOLD & FIRE (ANDROID)

You now have the option to send items to the kitchen by course on Android. The "hold and fire" course timing feature will allow your table service restaurant to properly set courses. This feature allows your servers to enter an order into your point-of-sale but save (hold) some or all items and then send (fire) the held items to the kitchen at a later time. As a gentle reminder, tables will now blink on every terminal in the restaurant to let servers know there are still held items that need to be released from hold and sent to the kitchen. i.e. Holding entrée items while you send appetizers.

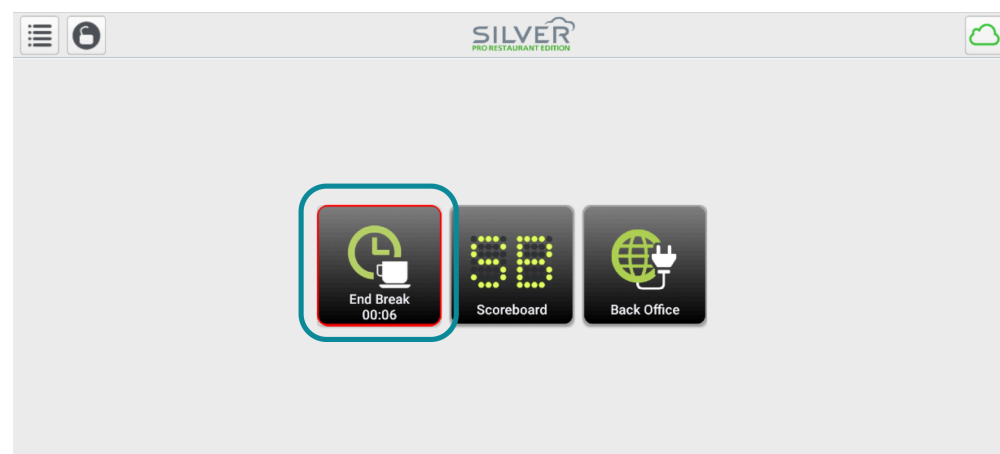
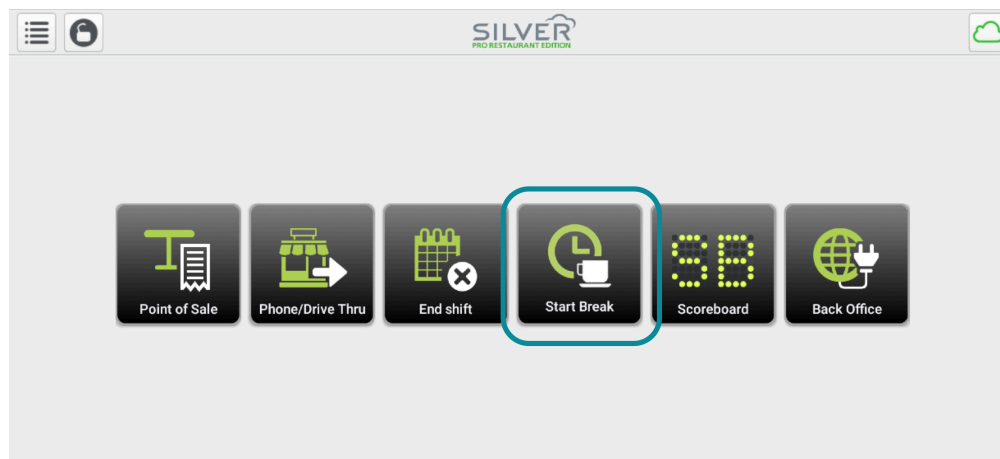
The screenshot displays the Silver Pro Restaurant POS interface. At the top, there's a header with navigation icons and the 'SILVER PRO RESTAURANT EDITION' logo. Below the header, a user profile icon is next to the 'ORDER 14200001' and a 'MOVE ITEM' button. The main section is titled 'TICKET' and shows a list of items for a table. The items are: 1 Hummus (\$12.99), 1 Kale Salad (ON HOLD \$9.99), and 1 Patty Melt White Toast (ON HOLD \$3.29). A context menu is open over the 'Patty Melt White Toast' item, showing options: Group, Delete, Line discount, and Release. At the bottom, the 'Subtotal' is \$26.27, 'Tax' is \$1.84, and the 'Due' is \$28.11. A green 'PAY' button is visible. The bottom navigation bar includes 'No-Sale', 'Send', 'Delete', and 'Discount' buttons.

Item	Quantity	Price	Status
Hummus	1	\$12.99	
Kale Salad	1	\$9.99	ON HOLD
Patty Melt White Toast	1	\$3.29	ON HOLD

Subtotal	\$26.27
Tax	\$1.84
Due	\$28.11

EMPLOYEE BREAKS (ANDROID)

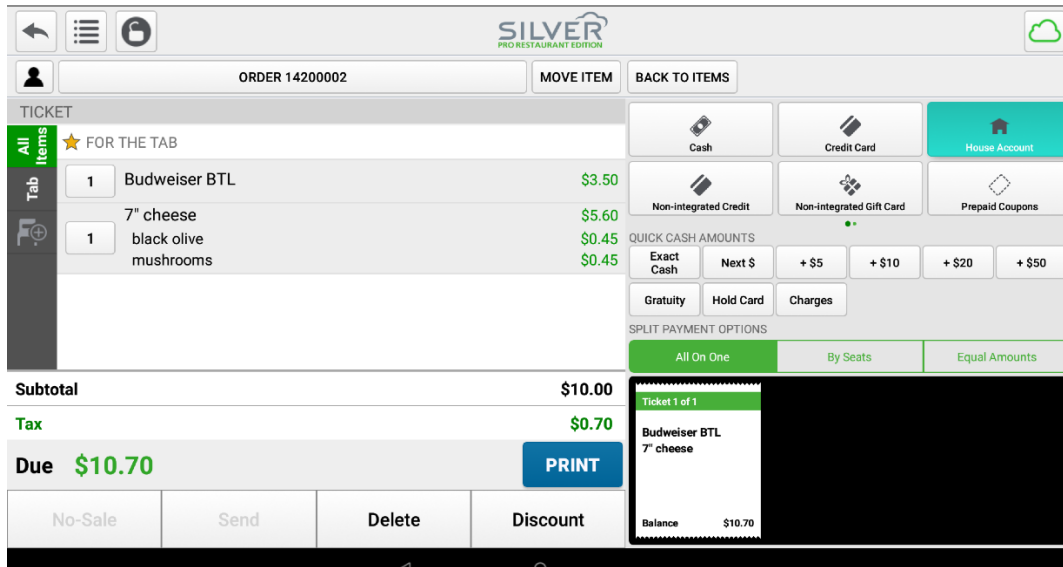
Silver Pro Restaurant now supports unpaid employee breaks from the POS. From the **Back Office > Setting Store > Store Options** you can enable breaks and configure minimum break times. Minimum break times ensures that once an employee starts a break at the POS, they cannot return to work early without manager approval. If you set a minimum break time, you also want to update supervisory user roles for **'Approve Early Break Return'** access level.



HOUSE ACCOUNTS (ANDROID)

A house account is like a long-term tab that you can extend to customers to drive loyalty. House accounts are a line of credit that you can extend to your customers, where they can take now and pay later. From the Back Office you can setup house accounts, assign customers, set credit limits and generate invoices.

Once you create your first house account, a house account tender appears on the POS. From the POS you can charge a guest check to a house account and accept payment for an outstanding balance through the use of a house account charge.



FLOOR PLAN PHASE 1 (ANDROID)

Silver Pro Restaurant is now offering floor plans for table service restaurants. In v5.3 you can...

- Order to tables
- Transfer between seats, tables, and tabs
- View rooms and floor plan layout
- Navigate between rooms and tabs



Support for creating and editing floor plans will be available in a future release.



CARD INSERT/SWIPE ANIMATION (ANDROID PX10)

When you perform a credit transaction on the PX10, your customer facing display will show an animation that demonstrates the correct way to swipe or insert the card into the card reader. Available for NCR Payments and Ingenico gateways.

GRS60 SCALE CONNECTIONS (ANDROID PX10)

NCR Silver Pro Restaurant now supports USB and serial connections between the PX10 and the GRS60 scale.

PAYMENTS UPDATES

CARD INSERT/SWIPE ANIMATION (ANDROID PX10)

When you perform a credit transaction on the PX10, your customer facing display will show an animation that demonstrates the correct way to swipe or insert the card into the card reader. Available for NCR Payments and Ingenico gateways.

OFFLINE CREDIT FOR NCR PAYMENTS (ANDROID)

If you are using the NCR Payments Gateway with v5.3, then you can accept credit card payments when the point-of-sale is offline. Offline credit must be configured and enabled in the Silver Back Office before it can be used at the POS. Offline transactions can be viewed from Pending Credit on the POS slide out menu.

TIPS WITH INGENICO (IOS)

With v5.3 you can now accept credit card tips if you are using the Ingenico Gateway. When tips are configured, customers are now prompted to enter a tip before the authorization.

MIURA M020 FOR CREDITCALL UK (IOS)

Silver Pro Restaurant now supports the Miura M020 payment device on iOS in the UK with the CreditCall gateway.