

NCR SILVER SCALE INTEGRATION - iOS

ABOUT THE SCALE

NCR Silver offers an integrated scale solution for products priced by weight, such as frozen yogurt. The integrated scale allows you to weigh an item then automatically send the weight to the Register to calculate the price for you.

SETTING UP THE SCALE

Start by Creating a new Scale weighted Item or mark an existing item as “sold by weight”

1. Log in to your Back Office.
 - Navigate to the **Inventory** tab.
 - Click on **Categories & Items**.
 - Click on **Add Item**.

POS #	ITEM NAME	AVAILABLE	VENDOR	TAX CATEGORY	PROMPT	PRICE	COST	MARGIN
1	Atomic Fire Balls	Yes	Candy W...	Sales Tax	No	0.05	0.00	100.0...
2	Bubble Gum	Yes	Candy W...	Sales Tax	No	0.05	0.02	60.00%
3	Chewing Gum	Yes	Candy W...	Sales Tax	No	0.50	0.32	36.00%

2. This should take you to the **Basic Item Setup**.
3. Scroll down till you see **Extended Item Setup** and click.

Basic Item Setup

Availability This item is available at POS

Pricing and Taxes

Sold by * Each Weight/Measure

Sales Price * Prompt for Price at POS

Tax Category *

Extended Item Setup **Extend the power of NCR Silver**
Set up Variations and Modifiers, Receiving and Inventory Tracking for this item.

NCR SILVER SCALE

4. Enter all required information for the item.
5. Scroll down to **Pricing, Cost, and Taxes**.
6. Select Sold By* **Weight/Measure**.
7. Check the **Use Scale** box.
8. Select Units of measurement for the Item.
9. Enter the **Tare Weight** (this is the actual or estimated weight of a container/package in which the item would be sold). The Tare Weight is subtracted from the total weight of the item before the customer is charged.
10. Enter any other information for the item and click Save.

Extended Item Setup

Basic Item Setup Duplicate

Printer Group Kitchen

Pricing, Cost, and Taxes

Sold by * Each Weight/Measure

Use Scale

Units Ounce

Tare Weight 0.00

Sales Price 0.00 Prompt for Price at POS

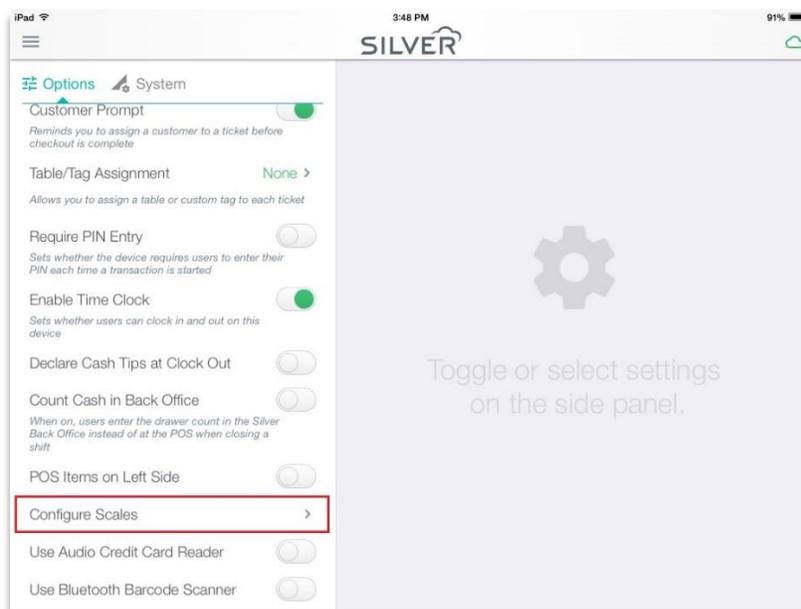
Tax Category * Sales Tax *Store Override Set*

Save Save and Add Another Discard Changes Close

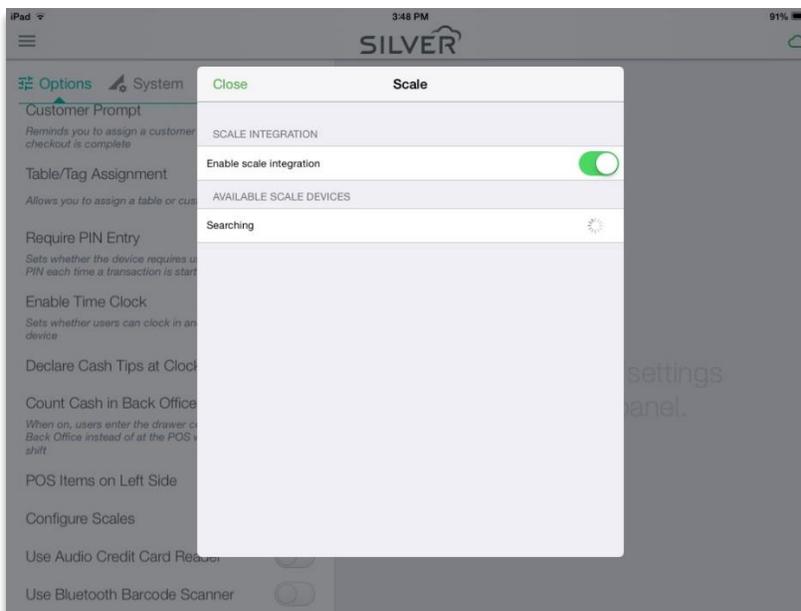
NCR SILVER SCALE

Pair the Scale to the POS app

1. Find the USB to Blue-tooth dongle that is included with your scale.
2. Connect the USB side of the dongle to the scale.
3. Log into the POS and open the slide-out menu.
4. Tap **Settings**.
5. Scroll to the bottom and tap **Configure Scales**.



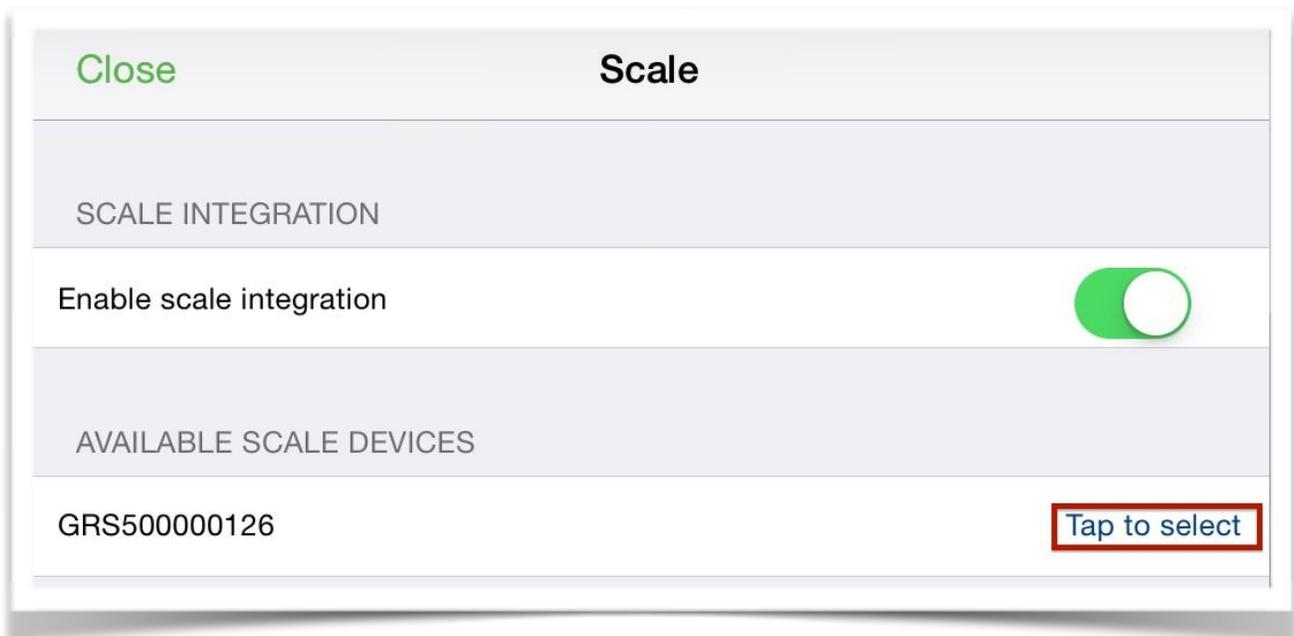
6. Toggle the Enable scale integration switch to the right.



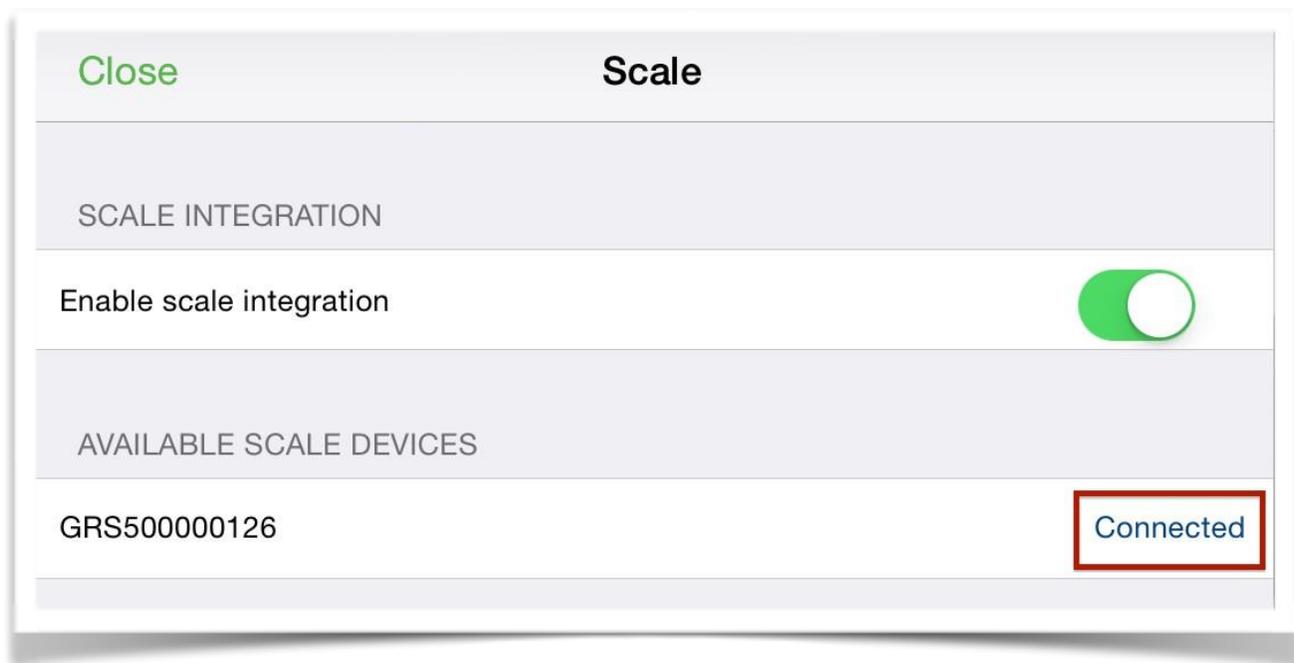
NCR SILVER SCALE

7. Make sure your scale is powered **ON**.
8. You should see the scale under **Available Scale Devices**.

NOTE: If the scale isn't detected, toggle the enable integration switch on and off a few times and check you iOS settings to see if you are still connected.



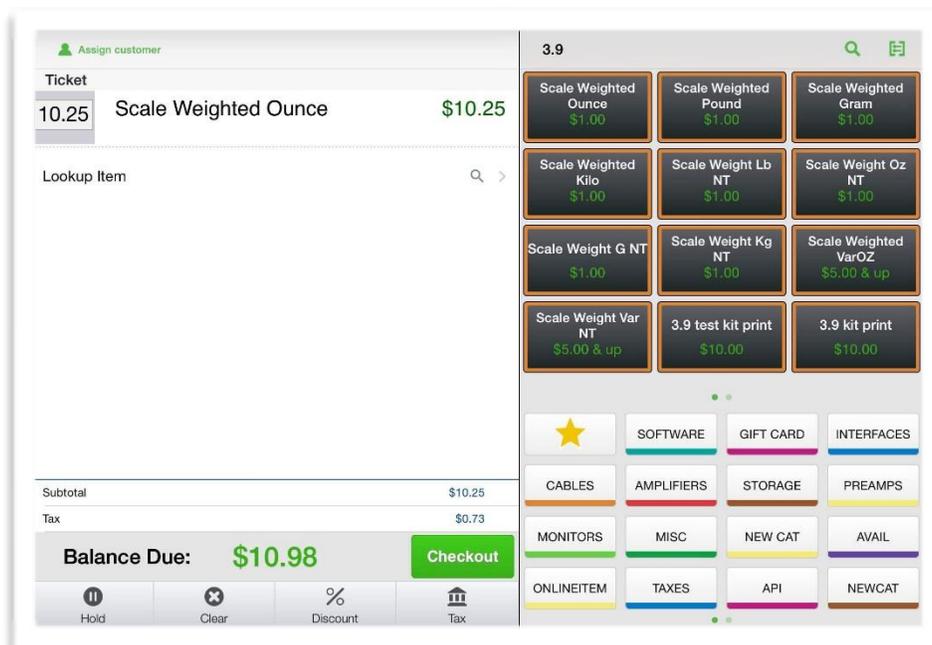
9. You will see a confirmation that Scale is connected.



NCR SILVER SCALE

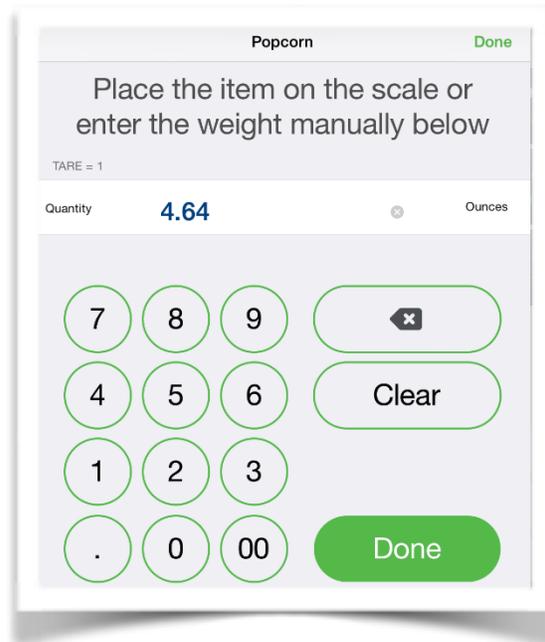
USING THE SCALE

1. Scale should be ON.
2. Place the item on the scale.
3. Navigate to the ticket entry screen on the Register.
4. Add the weighted item to the ticket. The item should display with the calculated weight



NCR SILVER SCALE

If a user rings up the item before putting the item on the scale a screen will display prompting the user to put item on scale or manually enter the weight. Once the weight is input, tap **Done** to add the item to the ticket.



SUPPORTED DEVICES

Please note the scales only support **Bluetooth 4.0**, which was introduced for the **iPad 3**.

The following devices **are not** compatible with scale integration:

- iPad (1st generation); iPad 2
- iPod Touch (1st generation); iPod Touch (2nd generation); iPod Touch (3rd generation); iPod Touch (4th generation)
- iPhone (1st generation); iPhone 3G; iPhone 3GS; iPhone 4