NCR SILVER SCALE INTEGRATION - IOS

ABOUT THE SCALE

NCR Silver offers an integrated scale solution for products priced by weight, such as frozen yogurt. The integrated scale allows you to weigh an item then automatically send the weight to the Register to calculate the price for you.

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SETTING UP THE SCALE

Start by Creating a new Scale weighted Item or mark an existing item as "sold by weight"

- 1. Log in to your Back Office.
 - Navigate to the **Inventory** tab.
 - Click on Categories & Items.
 - Click on Add Item.

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©	CAND (9 iten	Y ns)					Download Item List	0	Add Item
REG MULTI	POS #	ITEM NAME	AVAILABLE 🚱	VENDOR	TAX CATEGORY	PROMPT	PRICE	COST	MARGIN
CHRISTMAS	1	Atomic Fire Balls	Yes	Candy W	Sales Tax	No	0.05	0.00	100.0
OFFEE	2	Bubble Gum	Yes	Candy W	Sales Tax	No	0.05	0.02	60.00%
	3	Chewing Gum	Yes	Candy W	Sales Tax	No	0.50	0.32	36.00%

- 2. This should take you to the **Basic Item Setup**.
- 3. Scroll down till you see Extended Item Setup and click.

MY STORE	RESULTS	INVENTORY	CUSTOM	ERS EMP	PLOYEES	HELP
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Extended Item Setup	Variations and Mod	lifiers, Receiving and	Inventory Tracking	for this item.		
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- 4. Enter all required information for the item.
- 5. Scroll down to Pricing, Cost, and Taxes.
- 6. Select Sold By* Weight/Measure.
- 7. Check the Use Scale box.
- 8. Select Units of measurement for the Item.
- 9. Enter the **Tare Weight** (this is the actual or estimated weight of a container/package in which the item would be sold). The Tare Weight is subtracted from the total weight of the item before the customer is charged.

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10. Enter any other information for the item and click Save.

Extended Iter	n Setup	S Basic Item Setup Duplicate
-		
Printer Group	Kitchen	
Pricing, Cost, and Ta	xes	
Sold by *	C Each O Weight/Measure	
	☑ Use Scale	
	Units Ounce	
	Tare Weight 0.00	
Sales Price	0.00 Prompt for Price at POS	
Tax Category *	Sales Tax Store Override Set	
Save Save and Add Another	Discard Changes Close	

NCR SILVER SCALE

17 10 200 Pair the Scale to the POS app

- 1. Find the USB to Blue-tooth dongle that is included with your scale.
- 2. Connect the USB side of the dongle to the scale.
- 3. Log into the POS and open the slide-out menu.
- 4. Tap Settings.

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5. Scroll to the bottom and tap Configure Scales.



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6. Toggle the Enable scale integration switch to the right.

iPad 🗢		SILVER		91% 🖷
국는 Options 🏑 System	Close	Scale		
Customer Prompt				
Reminds you to assign a customer checkout is complete	SCALE INTEGRATION			
Table/Tag Assignment	Enable scale integration			
Allows you to assign a table or cus	AVAILABLE SCALE DEVICES			
Require PIN Entry	Searching		$\eta_{\mathcal{D}_1 \mathcal{D}_2}^{\mathcal{D}_1 \mathcal{D}_2}$	
Sets whether the device requires a PIN each time a transaction is start				
Enable Time Clock				
Sets whether users can clock in an device				
Declare Cash Tips at Clock				
Count Cash in Back Office				
When on, users enter the drawer co Back Office instead of at the POS v shift				
POS Items on Left Side				
Configure Scales				
Use Audio Credit Card Rea		_		
Use Bluetooth Barcode Sc	anner			

- 7. Make sure your scale is powered **ON**.
- 8. You should see the scale under Available Scale Devices.

NOTE: If the scale isn't detected, toggle the enable integration switch on and off a few times and check you iOS settings to see if you are still connected.

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Close	Scale	
SCALE INTEGRATION		
Enable scale integration		
AVAILABLE SCALE DEVICES		
GRS500000126		Tap to select

9. You will see a confirmation that Scale is connected.



USING THE SCALE

- 1. Scale should be ON.
- 2. Place the item on the scale.
- 3. Navigate to the ticket entry screen on the Register.
- 4. Add the weighted item to the ticket. The item should display with the calculated weight

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Assi	ign customer			3.9				Q E
Ticket 10.25	Scale Weighted	Ounce	\$10.25	Scale Weight Ounce \$1.00	ed	Scale W Pou S1.	eighted Ind 00	Scale Weighted Gram \$1.00
Lookup	ltem		Q >	Scale Weight Kilo \$1.00	ed	Scale We N \$1.	eight Lb T 00	Scale Weight O NT \$1.00
				Scale Weight C \$1.00	G NT	Scale We N \$1.	eight Kg T 00	Scale Weighted VarOZ \$5.00 & up
				Scale Weight NT \$5.00 & up	Var	3.9 test \$10	kit print .00	3.9 kit print \$10.00
				*	SOFT	WARE	GIFT CAF	
Subtotal			\$10.25	CABLES	AMPL	IFIERS	STORAG	E PREAMPS
Tax	ance Due: \$1	1 98	\$0.73	MONITORS	М	ISC	NEW CA	TAVAIL
Date	ψΠ	0.00		ONLINEITEM	TA	XES	API	NEWCAT

If a user rings up the item before putting the item on the scale a screen will display prompting the user to put item on scale or manually enter the weight. Once the weight is input, tap **Done** to add the item to the ticket.

111 1 2 2 4

Popcorn	Done					
Place the item on the scale or enter the weight manually below						
Quantity 4.64	⊘	Ounces				
7 8 9 4 5 6 1 2 3 . 0 00	Clear Done					

SUPPORTED DEVICES

Please note the scales only support **Bluetooth 4.0**, which was introduced for the **iPad 3**.

The following devices are not compatible with scale integration:

- iPad (1st generation); iPad 2
- iPod Touch (1st generation); iPod Touch (2nd generation); iPod Touch (3rd generation); iPod Touch (4th generation)
- iPhone (1st generation); iPhone 3G; iPhone 3GS; iPhone 4