ABOUT THE SCALE

NCR Silver offers an integrated scale solution for products priced by weight, such as frozen yogurt. The integrated scale allows you to weigh an item then automatically send the weight to the POS to calculate the price for you.

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SETTING UP THE SCALE

Start by Creating a new scale weighted Item or mark an existing item as "sold by weight"

- 1. Log in to your Back Office.
 - Navigate to the **Inventory** tab.
 - Click on Categories & Items.
 - Click on Add Item.

	M	Y STORE	RESULT		NTORY	CUSTOME	ERS EMP	LOYEES	HE	LP
2) C	ATEGORIES &	ITEMS	IERS DEPART		ISCOUNTS	PROMOTIONS	MANAGE		
BY CATEGORY BY	Y ITEM	Filter by	Items Assigned to	My Store	0	S	earch All Items	3		Q
	C	CAND (9 item	r s)					Download Item List	0	Add Item
REG MULTI		POS# _ I	TEM NAME	AVAILABLE 🚱	VENDOR	TAX CATEGOR	Y PROMPT	PRICE	COST	MARGIN
CHRISTMAS		1 /	Atomic Fire Balls	Yes	Candy W	Sales Tax	No	0.05	0.00	100.0
OFFEE		2 E	Bubble Gum	Yes	Candy W	Sales Tax	No	0.05	0.02	60.00%
		3 (Chewing Gum	Yes	Candy W	Sales Tax	No	0.50	0.32	36.00%

- 2. This should take you to the **Basic Item Setup**.
- 3. Scroll down till you see Extended Item Setup and click.

acia Itom Sa	CATEGORIES & ITEMS MODIFIERS DEPARTMENTS DISCOUNTS PROMOTIONS MANAGE	Duplicate
asic item Se	lup	Dupicate
Availability	This item is available at POS	
Pricing and Taxes		
Sold by *	O Each	
Sales Price *	Prompt for Price at POS	
Tax Category *	Sales Tax	
Г	Extend the power of NCR Silver	
L	Extended Item Setup Set up Variations and Modifiers, Receiving and Inventory Tracking for this item.	

- 4. Enter all required information for the item.
- 5. Scroll down to Pricing, Cost, and Taxes.
- 6. Select Sold By* Weight/Measure.
- 7. Check the Use Scale box.
- 8. Select Units of measurement for the Item.
- 9. Enter the **Tare Weight** (this is the actual or estimated weight of a container/package in which the item would be sold). The Tare Weight is subtracted from the total weight of the item before the customer is charged.

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10. Enter any other information for the item and click Save.

Extended Iter	n Setup	Basic Item Setup Duplicate
.		
Printer Group	Kitchen	
Pricing, Cost, and Ta	xes	
Sold by *	C Each	
	Use Scale	
	Units Ounce	
	Tare Weight 0.00	
Sales Price	0.00 Prompt for Price at POS	
Tax Category *	Sales Tax Store Override Set	
Save Save and Add Another	Discard Changes Close	

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Connecting Scale to the Register

Note: These instructions are designed for use with the Silver Register or NCR Silver Quantum.

- 1. Attach the serial adapter pictured below and connect the Scale to one of the USB ports.
 - a. USB ports for the Silver Register are located on the bottom of the device stand.
 - b. USB ports for NCR Silver Quantum are located on the side of the Quantum base.
 - c. You cannot pair the scale to the Register via Bluetooth.



- 2. Open the slide out menu on the POS by tapping the 3 lines in the top left corner, scroll down and tap **My Hardware**.
- 3. You will see a confirmation when the Scale is connected.



USING THE SCALE

- 1. Scale should be ON.
- 2. Place the item on the scale.
- 3. From the ticket entry screen, add the weighted item to the ticket. The item will display with the calculated weight.

명반단면서란

7 00 2 24 20

Assi	gn customer				3.9					Q E
Ticket	Scale We	eighted C)unce	\$10.25	Scale Weight Ounce \$1.00	ted	Scale W Pou S1.	eighted Ind 00	Sc	ale Weighted Gram \$1.00
Lookup	ltem			Q >	Scale Weight Kilo \$1.00	ted	Scale W N S1.	eight Lb T 00	Sca	ale Weight Oz NT \$1.00
					Scale Weight (\$1.00	G NT	Scale W N \$1.	eight Kg T 00	Sc	ale Weighted VarOZ 5.00 & up
					Scale Weight NT \$5.00 & up	Var	3.9 test \$10	kit print .00	з	.9 kit print \$10.00
						_		•		
					*	so	FTWARE	GIFT CAF	RD	INTERFACE
Subtotal				\$10.25	CABLES	AM	PLIFIERS	STORAG	ε	PREAMPS
Tax				\$0.73	MONITORS		MISC	NEW CA	σ	AVAIL
Bala	ance Due:	\$10	.98	Checkout		-	_			-
0		0	%	血	ONLINEITEM	_	TAXES	API		NEWCAT
Hol	d	Clear	Discount	Tax				0		

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If a user rings up the item before putting the item on the scale, a screen will display prompting the user to put item on scale or manually enter the weight. Once the weight is input, tap **Done** to add the item to the ticket.

Place the item on the scale or enter the weight manually below TARE = 1 Quantity 4.64 Ounces 7 8 9 X 4 5 6 Clear 1 2 3 0 00 Done		Popcorn		Done
Quantity 4.64 Ounces 7 8 9 Image: Clear 4 5 6 Clear 1 2 3 . 0 00 Done	Pla ente	ice the item on th Ir the weight man	e scale ually be	or Iow
7 8 9 Image: Clear 4 5 6 Clear 1 2 3 Image: Clear . 0 00 Done	Quantity	4.64	8	Ounces
	7 4 1 ·		Clear Done	