

Silver Pro Restaurant

Release 4.8

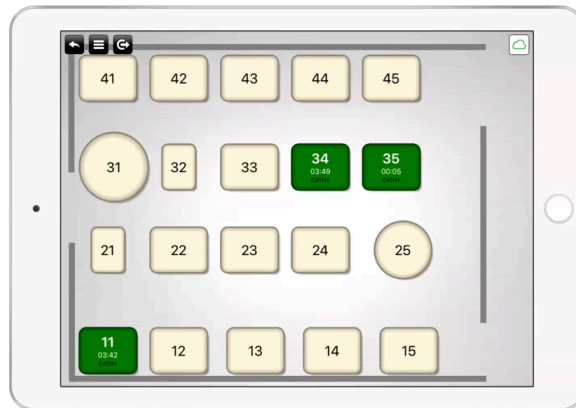


Our latest release is here!

With our latest version, we're bringing you more great features that will make running your business even smoother and more time efficient! For detailed information and articles, please log in to your

back office and click on **HELP**.

HOLD AND FIRE



You now have the option to send items to the kitchen by course. This “hold and fire” course timing feature will allow your restaurant to properly set courses on the iOS platform. This feature is designed to allow your servers to enter an order into your point-of-sale but save it (hold) to send (fire) to the kitchen at a later time. As a gentle reminder, tables will now blink on every terminal in the restaurant to let servers know there are still held items that need to be released from hold and sent to the kitchen.

i.e. Holding entrée items while you send appetizers.

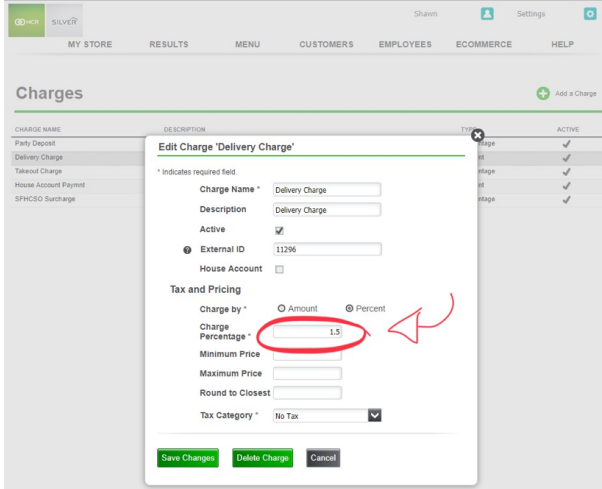
MSR LOGIN



With the employee swipe card, you can log-in more efficiently. Managers can approve actions such as voids, refunds using a manager card instead of POS PIN. The swipe card will add an extra layer of protection to keep codes locked down. It also is much faster than simple PIN entry, especially when it comes to clocking

out for the day. It works with the NCR Silver Pro Restaurant MSR attached to your system, not EMV, so no need to buy any additional hardware. It is not compatible with EMV.

DECIMAL CHARGE



The screenshot shows the 'Edit Charge' dialog for a 'Delivery Charge'. The 'Charge by' section is highlighted with a red circle and an arrow pointing to the 'Percent' option, which is selected. The 'Percentage' field is set to 1.5.

This feature supports the ability to add decimal charges up to two digit decimal places. Previously charges were only available in whole numbers.

i.e. If you want to charge 2.75% delivery fee you can now change the decimal places from only 2% to two additional decimal places.

NFC WITH MIURA DEVICE



You now have the ability to enable NFC (Near Field Communication) without having to press the green check mark (accept) button on your Miura. NFC transactions, such as Apple Pay, allow you to tap your phone to the payment device without having to press this button. In addition to being on v4.8, you must be enabled in the Credit Call configuration.



ACCELERATED DATA SYNC FOR ORDER UP

There will be an accelerated data sync for our Order Up for NCR Silver merchants. Data syncs for Order Up for NCR Silver users occur every 10-15 seconds to make sure orders arrive to the kitchen quickly.

REPORT "NO SALES"

The screenshot shows the 'Store Summary' report in the NCR Silver interface. The 'No Sales' entry is highlighted with a red box. The report includes various sections: Ticket Total, Payment Types, Charges, Tax Categories, and Discounts & Promotion Names.

Ticket Total			
	178	\$2,401.81	\$13.49

Payment Types	Quantity	Tip Amount	Amount	Total Amount
Cash	65	\$0.00	\$484.04	\$484.04
Credit Card	112	\$166.20	\$1,630.99	\$1,797.19
Integrated Gift	1	\$0.00	\$1.65	\$1.65
Prepaid Coupons	0	\$0.00	\$128.93	\$128.93

Charges	Quantity	Amount
Payroll	0	\$0.00
Payroll	1	\$2.99
POS Cash Deposits	6	\$324.85

Tax Categories	Rate %	Taxable Subtotal	Amount
Tax	10.2000	\$2,937.82	\$297.79

No Sales	Quantity
No Sales	6

Reporting on "no sales" is available to both Android and iOS users. This feature will allow you to see if there has been suspicious activity on your point-of-sale. You will be alerted on how many times the cash drawer was opened for a "no sale" purpose and will be reported in the NCR Silver back office.

DON'T FORGET TO UPGRADE

NCR Silver Pro Restaurant now requires your iPad to use iOS9 or higher. If you have iOS8, you'll be required to update your iOS first before upgrading to this version of Silver Pro Restaurant. Additionally, iOS12 is officially supported with this release

ORDER API SUPPORTS INCLUSIVE TAXES: UK

Our order API now supports inclusive taxes in the UK. Skip the line and order online for pickup in the UK.