

# NCR SILVER DUAL CASH DRAWERS

Register users can now attach more than one cash drawer to the POS system. This allows each employee to have their own drawer and be responsible for their own cash reconciliations.

## CONNECTION

### Cash Drawer 1:

Plug the DK cable from the Terminal to the Cash Drawer

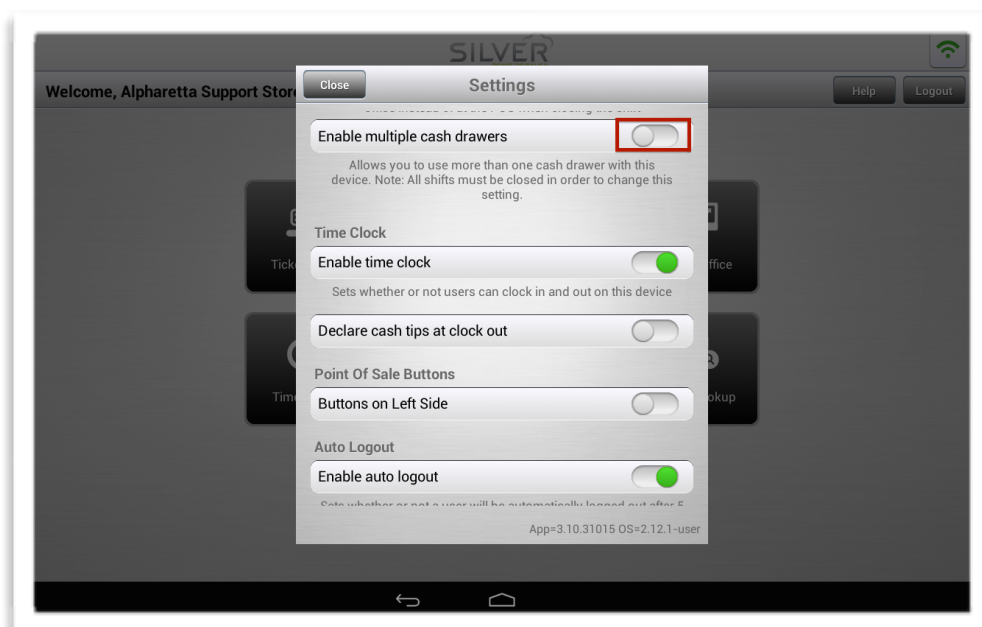
### Cash Drawer 2:

- Plug the DK cable from the Printer to the Cash Drawer
- Perform the printer setup.
- Enable **Multiple Cash Drawers** in POS Settings (instructions below).

**NOTE:** A shift cannot be open when enabling this feature.

To enable multiple Cash Drawers:

- Tap the **Home** icon.
- **Tap** Settings. [screenshot]
- Scroll down to **Enable Multiple Cash Drawers**.
- This is set to OFF by default.



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- Toggle switch to enable.



## CONFIGURATION

Once the setting is enabled, it will auto-enable the **Prompt for PIN** setting.

A new field will display once enabled to enter a unique cash drawer name.

**NOTE:** the name can NOT be changed when a shift is open.

To access Cash Drawer settings, tap the **Home** icon, tap **Settings** then navigate to **Checkout Options > Cash Drawer Configuration**.

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To name each Cash Drawer:

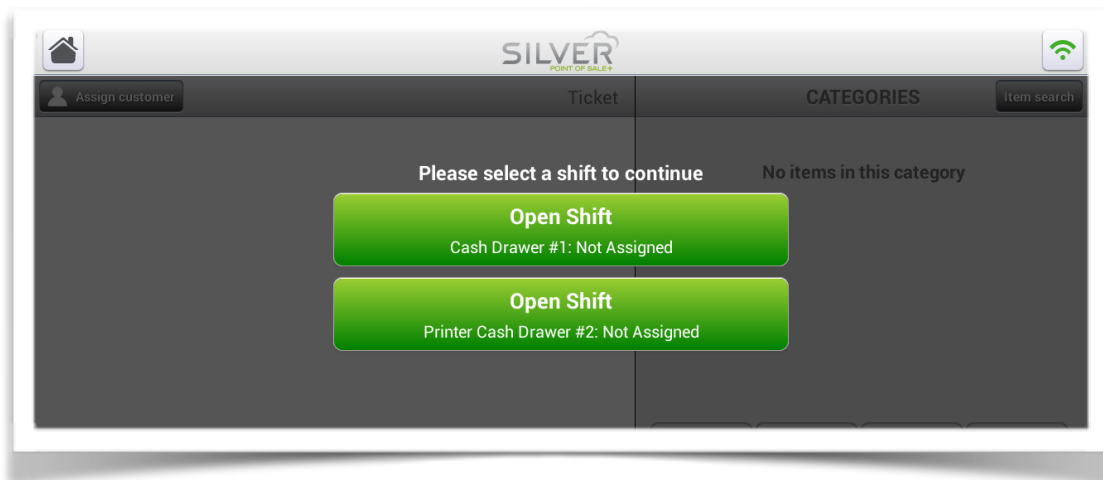
On the My Hardware screen, each cash drawer that is connected (whether directly or via a printer) appears on its own line.



Tap the **Settings** gear for a cash drawer to change the default cash drawer name. Each drawer must have a unique name and cannot be identical.

## OPENING A SHIFT

When a user enters their PIN and opens a shift, they will be prompted to enter a starting cash amount. Next, a dialog screen pops up with the following information:



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**NOTE:** A user who has a user role permission for Access all drawers, can choose any drawer to use, regardless of whether or not there is already an employee assigned to it.

MY STORE	RESULTS	INVENTORY	CUSTOMERS	EMPLOYEES	HELP
EMPLOYEES	TIME CLOCK	USER ROLES			
<b>User Roles</b>					* Additional charges may apply
Customize the features each role has access to. <a href="#">Click here</a> for a description of each feature. Note: To take advantage of POS role settings, you must upgrade your device to the latest version.					
	TIME CLOCK ONLY	CASHIER	CASHIER PLUS	STORE MANAGER	ACCOUNT MANAGER
Manager Functions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
POS (All)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Ring Up Sales	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
No Sale (Open Drawer)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Clear Ticket	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Price Override	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Apply Discounts	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Change Tax	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Perform Returns	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Pay In/Out	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Shift/Cash Management (All)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Close Shift	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Recount Cash	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
View/Print Shift Summary	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Multiple Cash Drawers - Access All Drawers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

## BACK OFFICE

A new user role feature has been added to the User Roles page. This feature is enabled by default for Store Managers and Account Managers.