NCR Silver Version 4.3 Release Notes

Host: June 20, 2017

iOS App: June 26, 2017

Android App: July 10, 2017

Our latest release is here!

With our latest version, we're bringing you more great features that will make running your business even smoother and more time efficient! For detailed information and articles, please log in to your back office and click on **HELP**.

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NON-REVENUE ITEMS

Items can now be flagged as "non-revenue" in the back office. Non-revenue items can be added to a ticket and payment can be collected, but their sales totals are not included in net sales.

Non-revenue items are typically tax-free items such as charity donations or delivery charges.

If you flag an item as non-revenue before updating your POS app to version 4.3, that item will not appear on the POS.

GIFT CARD DISCOUNTS

You can apply an item level discount when selling or reloading a gift card. For example, you might offer a bonus $5 when a customer purchases a $20 gift card. You can load $25 of value onto the card, but only charge the customer $20.

Gift card discounts are now reported outside of the net sales amount. Ticket level discounts do not impact gift cards.

Net Sales	1,047	$10,039.54	$9.59
Taxes	-	$979.09	-
Tips	11	$46.20	$4.20
Gift Cards Sold	3	$40.00	$13.33
Gift Cards Discounts	0	$0.00	$0.00
Non-revenue Items	0	$0.00	$0.00
Non-revenue Discounts	0	$0.00	$0.00
Ticket Total	1,047	$11,104.83	$10.61

SCANNING DISCOUNT BARCODES

Merchants can assign a barcode range to ticket and item level discounts in the back office. When the corresponding barcode is scanned at the POS, the discount is applied automatically.

General Settings

❓ Discount Name *	$5OFFBREAD	
External ID	External ID	
❓ Description*	$5 Off Entire Bread Order	

Discount Settings

Discount Type *	Amount	▾
Amount Off *	5.00	
Barcode Range	12345	- 6789

Qualification

Applies To *	Ticket	▾
Min Qualifying Amount *	20.00	
Email Offer Only	☐	

60-POUND SCALE SUPPORT

We now support a new 60-pound scale that is fully integrated to the POS. The scale connects to iPad POS via Bluetooth or to the Silver Register via a USB adapter. Totals for weighted items are automatically calculated using the tare weight and price entered into the back office.
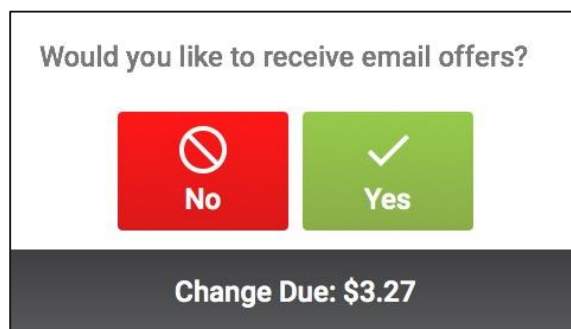
CUSTOMER DISPLAY UPDATED FLOW (ANDROID ONLY)

The customer display now proactively prompts customers to enter a tip (with suggested amounts configurable under POS settings) before signing, making it easier for the customer and resulting in higher tips for employees.

We have also given the customer the ability to select their receipt type and submit their email address for email marketing.

TRAINING MODE ON ANDROID

We have added a training mode to the Silver Android Register. This allows you to practice various POS functions without impacting reporting, payment processing, and other data.

Training mode is already available on iOS.

ADDITIONAL CHANGES

EMV users no longer need to enter their PIN to verify the customer's signature. In addition, we have addressed issues that caused the app to crash under certain conditions.

SILVER COMMERCE LAUNCH

As part of the 4.3 release, you will now see an **Ecommerce** tab in the back office. This is for our new, e-commerce solution known as Silver Commerce. Click here for more information about Silver Commerce and call1-877-630-9711 to get set up.