# Silver Pro Restaurant Release 5.1



Our latest release is here!

With our latest version, we're bringing you more great features that will help you run your business even smoother and more efficiently! For detailed information and articles, please log in to your

back office and click on HELP.

### PRICING BY ORDER MODE

Now available on Android, pricing by order mode allows you to charge different prices for items depending on the order mode (e.g. dine in, takeout, delivery). When you create a price list, you can choose which order modes the price list applies to. By default, the price list will apply to all price modes for the configured period of time. To change the price of items for specific order modes, simply uncheck the "All Order Modes" box and select individual order modes for the price list.

ndicates required field.							
rice List Settings							
Name *:	Price Change Name						
Activate by Event:	This Price List is Active	At All Times		$\checkmark$			
Start Date:	Start Date						
End Date:	End Date						
POS Active	×						
Apply To Order Mode	All Order Modes	🗹 Dine In	🖌 Takeout	Delivery	Catering	Drive Thru	

Once the price list is set, the POS will automatically display the configured prices according your current order mode. The configured prices will remain intact for the duration of the price list.

### POS LINK TO STAND COUNT ENTRY

If you have the Silver Pro Restaurant Venues add-on, you are now able to enter a third-party URL to access inventory counts. Navigate to store options under the settings menu. At the bottom of the store options page, you will notice "Enable Venue Product Count." Once enabled, you can enter the third-party URL that will be displayed on the POS.

Catering Charge None	Ň	
Use Customer Database	0	
Use Simple Order Name	0	
Enable Drive Thru		1
Drive Thru Charge None	~	
Enable Breaks:		
Enforce 30 🗘 minute m	ninimum break	
Online Ordering:		
Automatically close pre-paid or	rders?	
Takeout Download Threshold (i	n minutes) 30	<b>^</b>
Delivery Download Threshold (i	in minutes) 60	* *
Guest Count Method:		
By Seat		0
By Item		0
By Prompt		0
Enable Venue Product Count	1	1
Product Count URL http:	s://example.url.com	
End of Day time	04:00 AM	

Before a user can see the feature on the POS, their user role permission must be granted access. You will find the "Product Count" permission under the Employees and user role tab. Once the user role is enabled, the user will see a new "Product Counts" button on the POS. Tapping this button will display the 3<sup>rd</sup> party inventory management URL that is configured in Back Office.



# BYPASS AMOUNT MODAL ON POS FOR INTEGRATED CREDIT CARD PAYMENTS

If you are using integrated credit with your POS, you can now remove the "Credit Card Amount" screen on the POS, allowing for a quicker credit transaction experience. Before the feature can be toggled on and off, employees must have the user role permission to access POS Settings.

In the POS settings, navigate to check-close options. Here you will see a toggle for "Prompt For Amount." If the feature is toggled off, the user will not be prompted to enter an amount during credit card transactions. The amount will automatically be set to the exact total and charge the customer accordingly.



If the feature is toggled on, the user will see the prompt to enter in the exact amount to be charged to the customer's credit card before they swipe.

# FILTER TAB BY EMPLOYEE

You can now restrict POS users from seeing tabs that are owned by other employees. In Back Office, you now have the option to "Restrict Tabs To Current User" for any user role.

Once this feature is enabled, the POS will only display the logged-in users opened tabs without displaying all employee tabs.

# TABLE SERVICE FUNCTIONALITY NOW ON AVAILABLE ON ANDROID

### TABS

Android now supports the ability to start and close a tab. This is useful when a customer wants to place an order, but has not yet been seated or is ordering from the bar.



### SEAT ORDERING

You can now add orders to a specific seat on a tab.

► ■ C			
	ORDER 1170	0012	MOVE ITEM
TICKET			
FOR THE	ТАВ		
윤 1 Hu	mmus		\$12.99
SEAT 1			
	lla Draft 2oz		\$5.00
Free 1 Ver	getable Plate		\$8.59
T SEAT 2			
1 Ca	obage Crunch		\$11.99
1 For	untain Drink emonade		\$2.49
Subtotal			\$41.06
Тах			\$4.33
Due \$45.39	)		PAY
No-Sale	Send	Delete	Discount
		Ø	0

### SPLIT CHECKS

This feature allows you to split a check evenly amongst the number of paying guests, regardless if you are using quick service or table service mode. If you are using table service mode, you also have the option to split checks by seats.

L (		ORDER 1170	0008	MOVE ITEM	BACK TO IT	EMS				
ICKE	T COD THE T	N.P.				,	4	1	4	7
Iter	FOR THE D	AD			Ca	əsh	Cred	it Card	Non-integr	rated Credit
	1 Humi	mus		\$12.99	4			2		
1	SEAT 1				Non-integra	eted Gift Card	Prepaid	Coupons		
2	1 Kale	Salad		\$9.99						
	1 Wate	r		\$0.00	Exact	AMOUNTS	4.05	+ \$10	+ \$20	+ 950
÷	🚖 SEAT 2				Cash	HEALS	+ 55		+ 920	+ 550
	1 Foun	tain Drink		\$2.49	Charges	Gratuity				
	Len	nonade			SPLIT PAYME	NT OPTIONS	By I	Roote	Equal A	mounts
	1 Vege	table Plate		\$8.59	-	r one	5,0	2010	Equarity	
ubtot	al			\$34.06	Ticket 1 of					
ax				\$3.84	Hummus Kale Salad	d l				
ue	\$37.90			PRINT	Water Fountain I	Drink				
N	o-Sale		Delete	Discount	Balance	\$37.90				
			4	0						

### GRATUITY

You can now add a gratuity charge to orders. You can apply a pre-configured percentage or you can apply a custom amount or a percentage. If you choose to use the gratuity feature, the gratuity amount will be displayed in the line above the ticket total.



# QUICK MODE

•	order 11700011				DRIN	IKS		Q
TICKET					Dittin-			~
1 Kalo Salad		\$0.00	Fountain Drink		San Pellegri	10	Acqua	Panna
Fountain Drink		\$9.99	5	\$2.49		\$7.99	·	\$6.99
1 Lemonade		\$2.49	Water					
				\$0.00				
			APPS		• SALADS	SANDWIC	HES	PLATES
Subtotal		\$12.48	APPS	3	SALADS	SANDWIC	HES	PLATES
Subtotal Tax		<b>\$12.48</b> \$0.87	APPS	3	SALADS	SANDWIC	HES	PLATES
Subtotal Tax		\$12.48 \$0.87	APPS SIDES	3	SALADS DRINKS	SANDWIC	HES	PLATES
Subtotal Tax Due \$13.35		\$12.48 \$0.87 PAY	APPS	3	SALADS	SANDWIC	HES	PLATES
Subtotal Tax Due \$13.35 No-Sale Send	Delete	\$12.48 \$0.87 PAY Discount	APPS SIDES		SALADS	SANDWIC	HES	PLATES

Quick Mode is available with table service mode. You can create and close an order without assigning it to a tab. Orders placed in quick mode can be saved and reopened from the recall/reprint queue at any time.

### TRANSFERS

Transfers allow you to move orders between tabs.

ADD TAB   rebecca girma   Corder 11700004   Order 11700005   Order 117000	MODE Q	QUICK MODE		► ≣ 0
Order 11700004 00:14 Order 11700005 000   Image: State of the stat	rebecca girma 🚯 Ryan	(A) rebecca	ΔDD ΤΔΒ	0
Ryan Natasha Natasha   James 00:13 Terry 00:08 Or	04 00:14 Order 11700005 00:14	Order 11700004	ADD TAD	
James 00:13 Terry 00:08 Or	Natasha	N	Ryan	8
	00:08 Or 00:05	Terry	00:13	James
Sort by: Tir				
٩ ٥	, Sort by: Time			
	Sort by: Time	•		

## PX10 POS & CUSTOMER DISPLAY

NCR Silver Pro Restaurant is now certified with the PX10, a purposebuilt Android POS and customer facing display. It offers a sleek new design with a responsive touch screen user interface for the user, and your customers. The PX10 is equipped with a cash drawer port, eliminating the need for the cash drawer to be attached to the printer.

Contact NCR Silver to learn more about the PX10.

