

Silver Pro Restaurant

Release 5.1



Our latest release is here!

With our latest version, we're bringing you more great features that will help you run your business even smoother and more efficiently! For detailed information and articles, please log in to your

back office and click on **HELP**.

PRICING BY ORDER MODE

Now available on Android, pricing by order mode allows you to charge different prices for items depending on the order mode (e.g. dine in, takeout, delivery). When you create a price list, you can choose which order modes the price list applies to. By default, the price list will apply to all price modes for the configured period of time. To change the price of items for specific order modes, simply uncheck the "All Order Modes" box and select individual order modes for the price list.

Add Price List

* Indicates required field.

Price List Settings

Name *:

Activate by Event: ▼

Start Date:

End Date:

POS Active ☒

Apply To Order Mode


☒ All Order Modes ☒ Dine In ☒ Takeout ☒ Delivery ☒ Catering ☒ Drive Thru

Once the price list is set, the POS will automatically display the configured prices according your current order mode. The configured prices will remain intact for the duration of the price list.

POS LINK TO STAND COUNT ENTRY

If you have the Silver Pro Restaurant Venues add-on, you are now able to enter a third-party URL to access inventory counts. Navigate to store options under the settings menu. At the bottom of the store options page, you will notice "Enable Venue Product Count." Once enabled, you can enter the third-party URL that will be displayed on the POS.


Store Options

Watering Charge 



Use Customer Database ☐

Use Simple Order Name ☐

Enable Drive Thru ☒



Drive Thru Charge 



Enable Breaks: ☒

Enforce   **minute minimum break**

Online Ordering:

Automatically close pre-paid orders? ☐

Takeout Download Threshold (in minutes)  

Delivery Download Threshold (in minutes)  

Guest Count Method:



By Seat ☐

By Item ☐

By Prompt ☐

Enable Venue Product Count ☒

Product Count URL

 **End of Day time** 

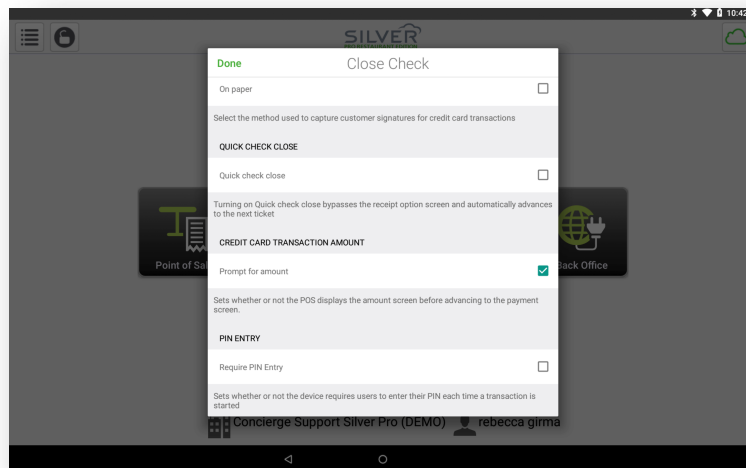
Before a user can see the feature on the POS, their user role permission must be granted access. You will find the “Product Count” permission under the Employees and user role tab. Once the user role is enabled, the user will see a new “Product Counts” button on the POS. Tapping this button will display the 3rd party inventory management URL that is configured in Back Office.



BYPASS AMOUNT MODAL ON POS FOR INTEGRATED CREDIT CARD PAYMENTS

If you are using integrated credit with your POS, you can now remove the “Credit Card Amount” screen on the POS, allowing for a quicker credit transaction experience. Before the feature can be toggled on and off, employees must have the user role permission to access POS Settings.

In the POS settings, navigate to check-close options. Here you will see a toggle for “Prompt For Amount.” If the feature is toggled off, the user will not be prompted to enter an amount during credit card transactions. The amount will automatically be set to the exact total and charge the customer accordingly.



If the feature is toggled on, the user will see the prompt to enter in the exact amount to be charged to the customer's credit card before they swipe.

FILTER TAB BY EMPLOYEE

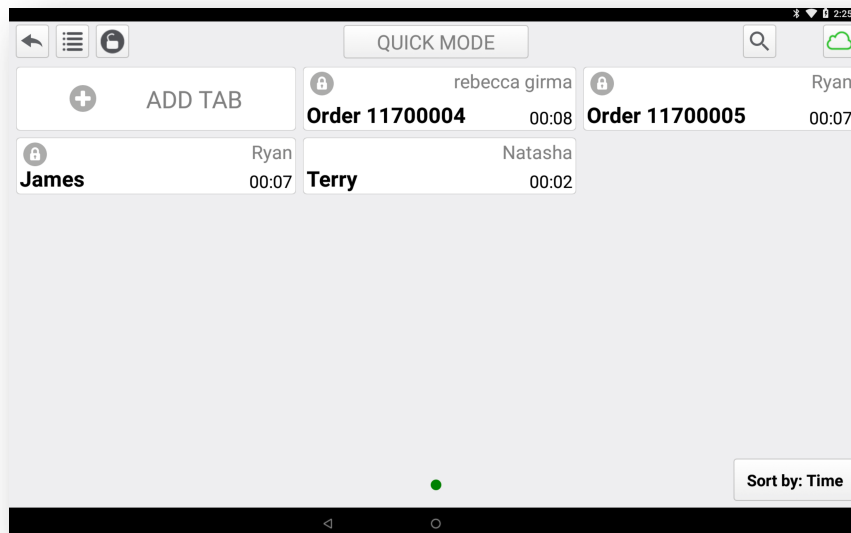
You can now restrict POS users from seeing tabs that are owned by other employees. In Back Office, you now have the option to "Restrict Tabs To Current User" for any user role.

Once this feature is enabled, the POS will only display the logged-in users opened tabs without displaying all employee tabs.

TABLE SERVICE FUNCTIONALITY NOW ON AVAILABLE ON ANDROID

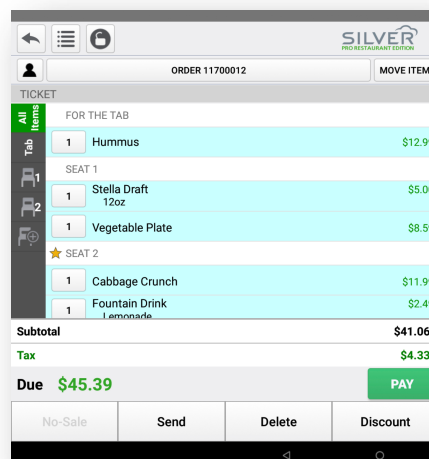
TABS

Android now supports the ability to start and close a tab. This is useful when a customer wants to place an order, but has not yet been seated or is ordering from the bar.



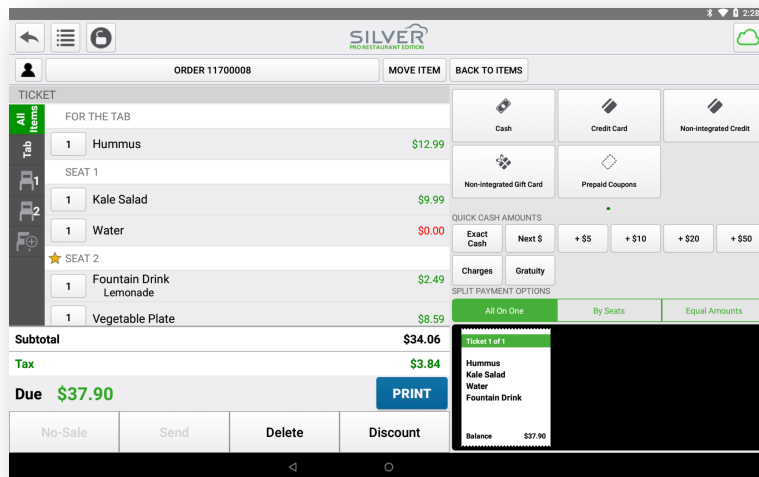
SEAT ORDERING

You can now add orders to a specific seat on a tab.



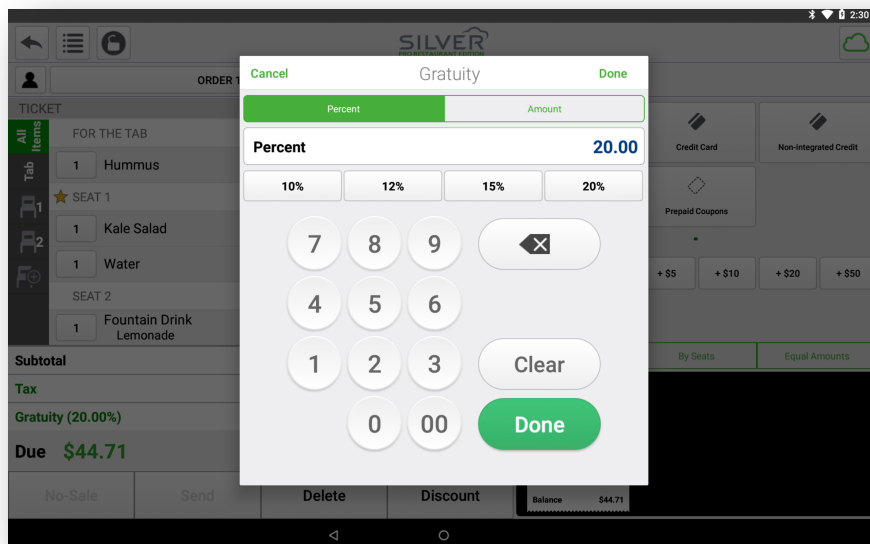
SPLIT CHECKS

This feature allows you to split a check evenly amongst the number of paying guests, regardless if you are using quick service or table service mode. If you are using table service mode, you also have the option to split checks by seats.



GRATUITY

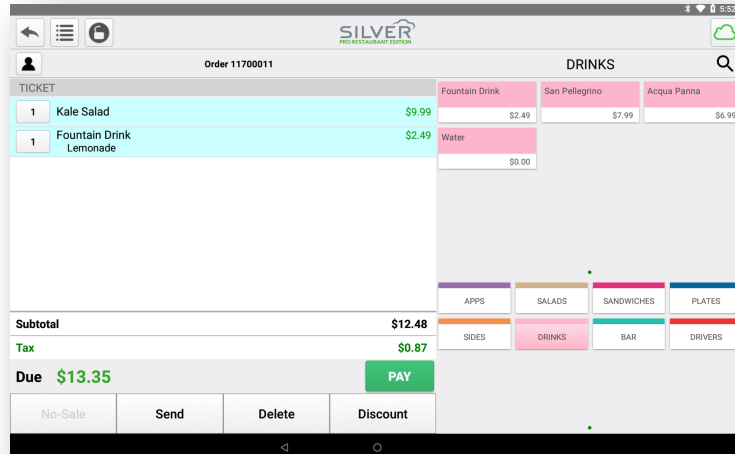
You can now add a gratuity charge to orders. You can apply a pre-configured percentage or you can apply a custom amount or a percentage. If you choose to use the gratuity feature, the gratuity amount will be displayed in the line above the ticket total.



QUICK MODE

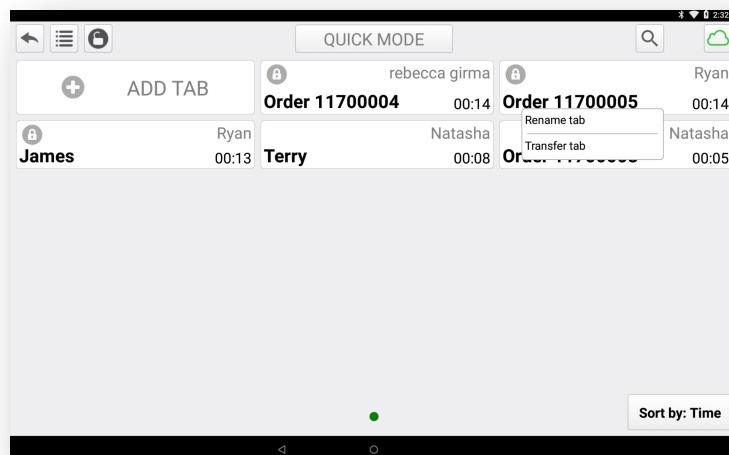


Quick Mode is available with table service mode. You can create and close an order without assigning it to a tab. Orders placed in quick mode can be saved and reopened from the recall/reprint queue at any time.



TRANSFERS

Transfers allow you to move orders between tabs.



PX10 POS & CUSTOMER DISPLAY

NCR Silver Pro Restaurant is now certified with the PX10, a purpose-built Android POS and customer facing display. It offers a sleek new design with a responsive touch screen user interface for the user, and your customers. The PX10 is equipped with a cash drawer port, eliminating the need for the cash drawer to be attached to the printer.

Contact NCR Silver to learn more about the PX10.

