

# Silver Pro Restaurant

## Release 5.0



Our latest release is here! With our latest version, we're bringing you more great features that will help you run your business even smoother and more efficiently! For detailed information and articles, please log in to your back office and click on **HELP**.

## GRATUITY CALCULATION

When using the gratuity feature and some or all items on the ticket are inclusively taxed, the gratuity calculation will now include the inclusive tax. This feature is only available on iOS platforms.

The screenshot shows the Silver Pro Restaurant app interface. At the top, there are navigation icons (back, menu, forward) and the SILVER PRO RESTAURANT EDITION logo. Below the logo, there is a button 'Assign customer' and the order number 'Order 10600003'. To the right of the order number are buttons 'Move Item' and 'Back'. The main section is titled 'TICKET' and contains a list of items. The first item is '1 Heineken' with a price of '\$5.00'. Below the item list, there is a summary section with the following details:

Subtotal	\$5.00
Inclusive Tax	\$0.38
Gratuity (20%)	\$1.00
<b>Due:</b>	<b>\$6.00</b>

At the bottom of the summary section, there are buttons: 'No Sale', 'Delete Ticket', 'Ticket Discount', and 'Change to Takeout'. To the right of the summary section, there are buttons: 'Send', 'Print', and 'Balancing'.



## PERCENTAGE-BASED CHARGES TO INCLUDE INCLUSIVE TAX

When using percentage-based charges on a ticket that includes inclusively taxed items, the inclusive tax is now included in the charge calculation.

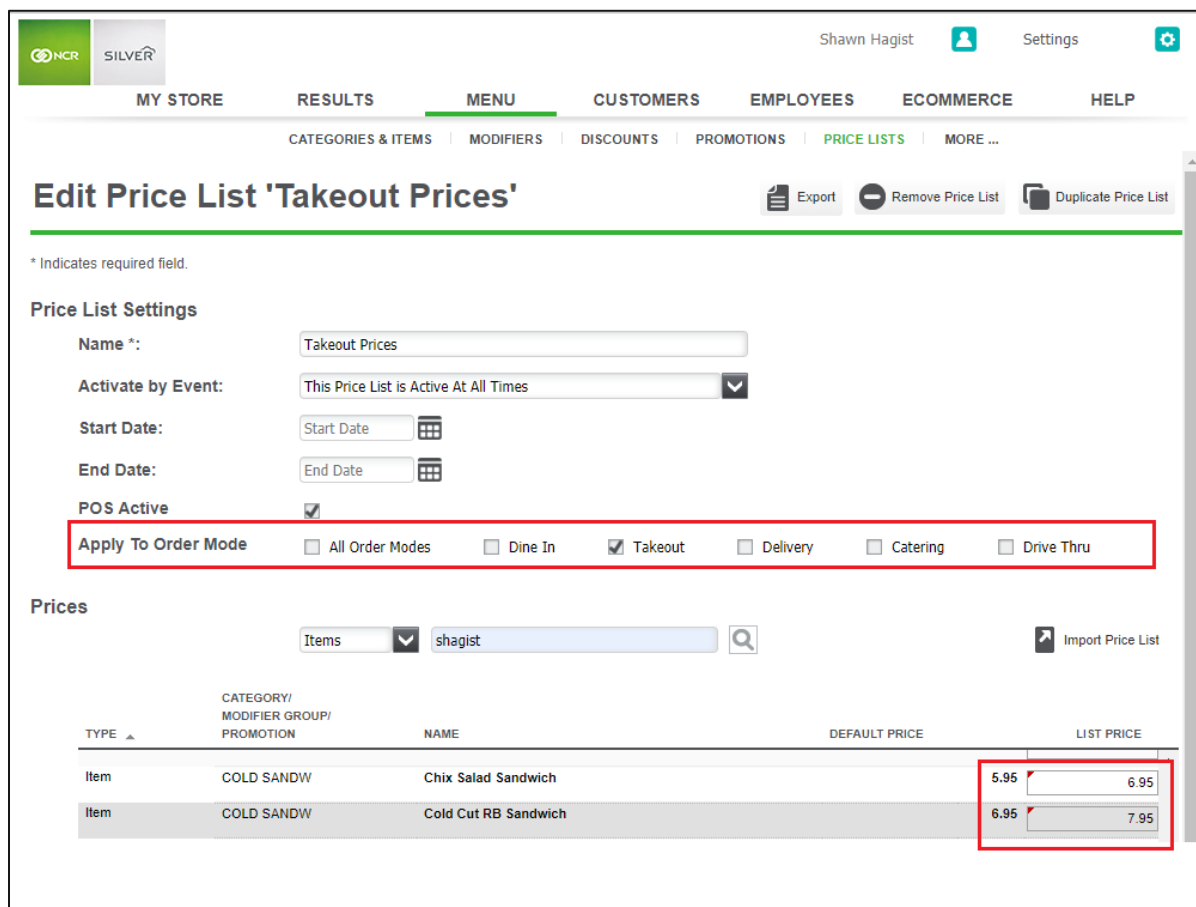
The screenshot displays the Silver Pro Restaurant 5.0 interface for Order 10600002. The ticket contains two items: 1 Heineken for \$5.00 and 1 Takeout Charge for \$0.50. The subtotal is \$5.50, and the inclusive tax is \$0.38. The due amount is \$5.50. The interface includes buttons for Assign customer, Move Item, Back, No Sale, Delete Ticket, Ticket Discount, Change to Dine In, Send, and Print. A sidebar on the right shows options like QUICK, Exa, Cas, Gra, SPLIT, and Ticke.

TICKET	
1	Heineken \$5.00
1	Takeout Charge \$0.50
<b>Subtotal</b> \$5.50	
<b>Inclusive Tax</b> \$0.38	
<b>Due:</b> \$5.50	

Buttons: No Sale, Delete Ticket, Ticket Discount, Change to Dine In, Send, Print

## PRICE BY ORDER MODE

Pricing can now be set by Order Modes. For example, an item that is priced at \$5.95 for Dine In can be priced at \$6.95 for Takeout. Pricing is managed in the Silver Back Office. This feature is only available on iOS platforms.



The screenshot shows the 'Edit Price List' interface for 'Takeout Prices'. The interface includes a navigation bar with tabs for MY STORE, RESULTS, MENU, CUSTOMERS, EMPLOYEES, ECOMMERCE, and HELP. The 'MENU' tab is selected, and the 'PRICE LISTS' sub-tab is active. The main content area is titled 'Edit Price List 'Takeout Prices'' and includes buttons for Export, Remove Price List, and Duplicate Price List. Below the title, there is a section for 'Price List Settings' with fields for Name, Activate by Event, Start Date, End Date, and POS Active. The 'Apply To Order Mode' section is highlighted with a red box, showing checkboxes for All Order Modes, Dine In, Takeout (checked), Delivery, Catering, and Drive Thru. Below this is a 'Prices' section with a search bar and a table of items. The table has columns for TYPE, CATEGORY/MODIFIER GROUP/PROMOTION, NAME, DEFAULT PRICE, and LIST PRICE. Two items are listed: 'Chix Salad Sandwich' and 'Cold Cut RB Sandwich'. The 'LIST PRICE' column for these items is highlighted with a red box, showing values of 6.95 and 7.95 respectively.

\* Indicates required field.

**Price List Settings**

Name \*: Takeout Prices

Activate by Event: This Price List is Active At All Times

Start Date: Start Date

End Date: End Date

POS Active ☒

**Apply To Order Mode** ☐ All Order Modes ☐ Dine In ☒ Takeout ☐ Delivery ☐ Catering ☐ Drive Thru

**Prices**

Items shagist

TYPE	CATEGORY/ MODIFIER GROUP/ PROMOTION	NAME	DEFAULT PRICE	LIST PRICE
Item	COLD SANDW	Chix Salad Sandwich	5.95	6.95
Item	COLD SANDW	Cold Cut RB Sandwich	6.95	7.95

## OFFLINE CREDIT PROCESSING FOR INGENICO GATEWAY

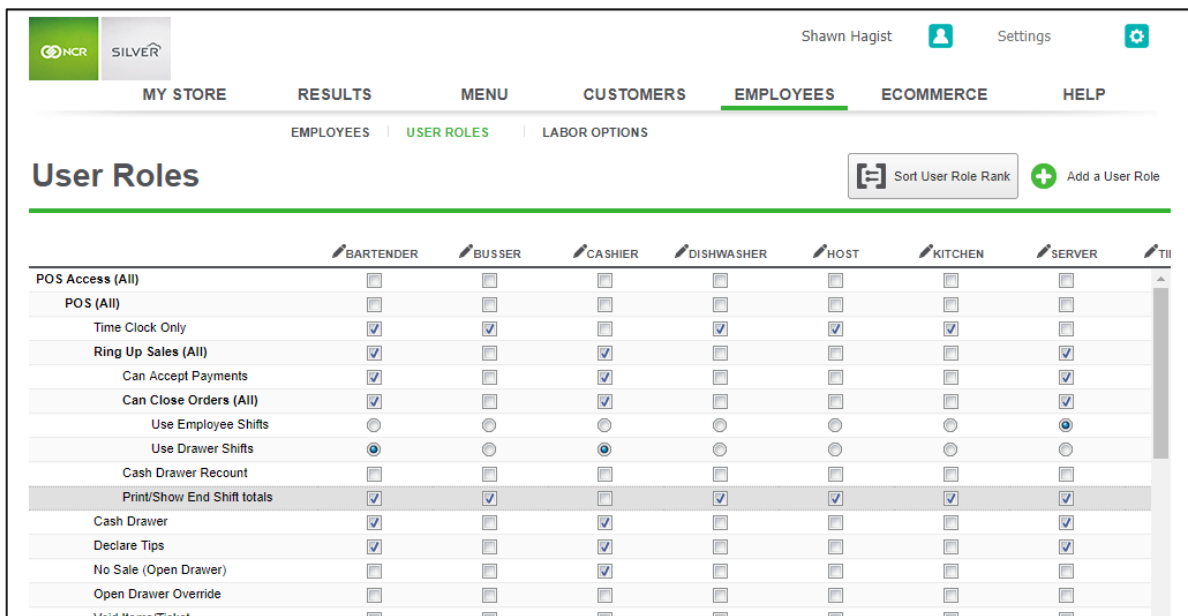
Also known as Store-and-Forward, this feature allows merchants using Ingenico payment terminals and Silver Pro Restaurant on Android to take credit transactions when disconnected from the internet.

- Merchants must give their consent to activate this feature and set offline processing limits in the Silver Back Office Payments settings before activating.
- Once set, the POS prompts customers to swipe their credit card like normal and all offline transactions will be approved, if within set limits.
- Once connection is restored, all offline transactions will automatically be processed for an approval. An Offline Credit Report in the Silver Back Office allows merchants to view which offline transaction were approved or declined.

**NOTE:** Some offline transactions may be declines, resulting in a loss of money.

## SUPPRESS END SHIFT PRINTING

The suppress end shift function allows cashiers to turn all cash over to the manager to count instead of printing the shift summary and completing the count themselves. This option is enabled by default in the Silver Back office and will prevent the POS from printing out an End Shift report and will prevent Drawer Shifts from displaying End Shift totals to the user.



	BARTENDER	BUSSEER	CASHIER	DISHWASHER	HOST	KITCHEN	SERVER	TII
POS Access (All)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
POS (All)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Time Clock Only	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ring Up Sales (All)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Can Accept Payments	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Can Close Orders (All)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use Employee Shifts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Use Drawer Shifts	<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cash Drawer Reconcil	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Print/Show End Shift totals	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Cash Drawer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Declare Tips	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
No Sale (Open Drawer)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open Drawer Override	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Void Items/Ticket	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## IMPROVED EMV PAYMENT FLOW

Removed second Pay button encountered during customer payments. This reduces the number of steps required to take EMV process by initializing the payment device as soon as the user selects tip.

## DISABLE ADDING LOGICAL KITCHEN DEVICE FROM POS

Silver Pro Restaurant now requires that printers first be set up in Silver Back Office Kitchen Routing settings before configuring the physical printers on the POS device.

## ADDITIONAL PAYMENT INTEGRATIONS FOR ANDROID

Android users can now enable customer payment through JetPay in the United States and SagePay in the United Kingdom.

## SAVE DEVICE SETTINGS TO HOST FOR ANDROID

All non-hardware device settings can now be saved to the host for Android users. Therefore, if a device is replaced, the new device will inherit all of the settings from the device it is replacing. This feature was previously available on the iOS platform.



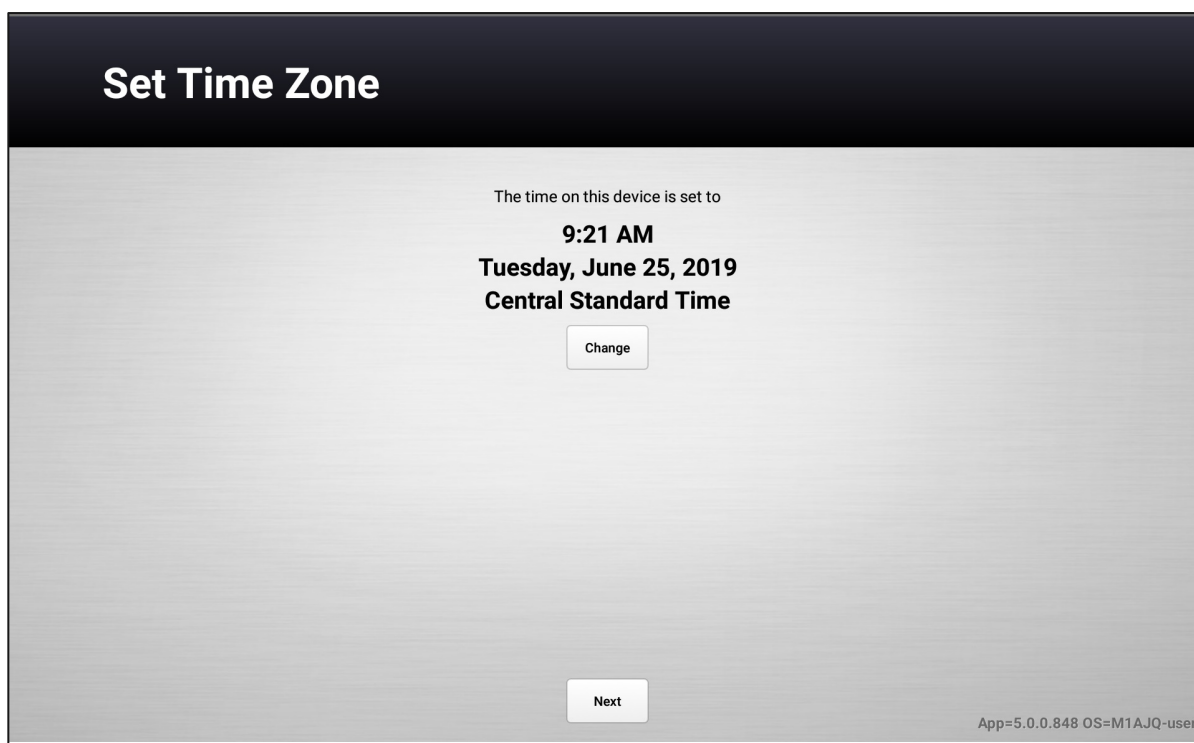
## NON-SALES REVENUE ITEMS FOR ANDROID

Items can now be flagged as “non-revenue” in the back office. Non-revenue items can be added to a ticket and payment can be collected, but their sales totals are not included in net sales.

Non-revenue items are typically tax-free items such as charity donations or delivery charges. This feature was previously available on the iOS platform.

## ADDITIONAL USABILITY IMPROVEMENTS FOR SILVER PRO RESTAURANT ON ANDROID

- Updated time/timezone link during device activation.



- Added an audible “beep” informing customer to remove card from the payment device.
- Increased the size of the custom tip screen
- Implemented fixes for failed and dropped NFC connection