Silver 4 Release Notes

November 2016

Our latest release is here!

With our latest version, we're bringing you more great features that will make running your business even smoother and more time efficient! For detailed information and articles, please log in to your back office and click on **HELP**.
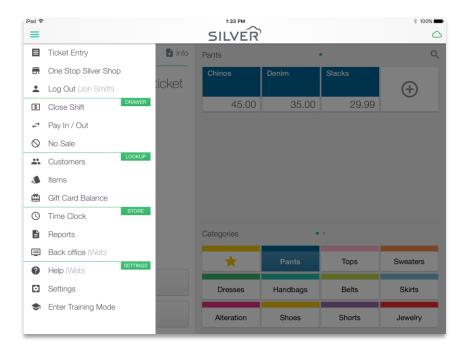
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NEW LOOK (USER INTERFACE)

Silver has a new look and feel. The new slide out menu and use of tabs make navigating and accessing the most used features faster than ever. Here is a look at what you can expect:

- Reduced taps
    o You no longer need to tap "Done" when selecting various options
    o Two Panel layout displays more options at once
- Tabs vs pop-ups
    o Edit items directly from the ticket screen using tabs
    o Access functions like item discounts and modifiers directly from the ticket screen
- Slide out menu replaces the home screen
    o Gain quick access to all store functions
    o Return to the ticket screen at any time

Visit our Silver 4 customer care page to watch an overview video and get more help.

Note: The new look of 4.0 is only usable in landscape layout. The improvements we made are specifically designed to help you work faster in landscape mode.

QUICK CASH

To speed up cash transactions, we added a quick cash button on the ticket screen. Tapping the "Cash" button immediately opens the cash checkout screen, removing extra steps.

CONFIGURABLE HELP URL

You can now configure up to five custom URLs that will appear when the HELP option is tapped on the POS. This is useful for customers who have their own intranet or help sites they want employees to have access to. Configure URLs and display name in the back office.

MANUAL ITEM BARCODE

We have added a manual bar-code entry button to the POS. When tapped, users can type in a barcode to add the item to a ticket. This will help speed up the transaction in case the barcode is damaged or cannot be scanned.

COUNTRY SELECTOR

To support countries outside the United States, we have added a country selector that will enable local formats for currency symbol, date and time, address, and phone number format.

LINK TO INSTAGRAM

Users can now link their Instagram accounts to Silver just like with Facebook and Twitter. This allows you to include the link on email campaigns and release to promote your social media activity.

VARIATION SORT ORDER

In the back office, Inventory items displayed on the count worksheet, count screen, receiving screen and inventory snapshot are now displayed in the same order that the variations are sorted on the item screen.

SYSTEM REQUIREMENTS UPDATE FOR IOS

When upgrading to Silver 4, users are required to be running iOS 8.0 (Apple mobile device Operating System) at minimum. The latest Apple operating system is iOS 10.

ANDROID ONLY UPDATES

A new 2D barcode scanner is now compatible with the Silver Register. In addition to printed codes, the scanner can read QR codes and barcodes off of mobile devices.

Using the new 2D barcode scanner with the Silver Register, users can scan a barcode or QR code into the customer phone search field. This will speed up identifying customers at the POS.

By customer request, we added a clock on the ticket screen to display current time.