

Silver Pro Restaurant

Release 4.9



Our latest release is here!

With our latest version, we're bringing you more great features that will help you run your business even smoother and more efficiently! For detailed information and articles, please log in to your back office and click on **HELP**.

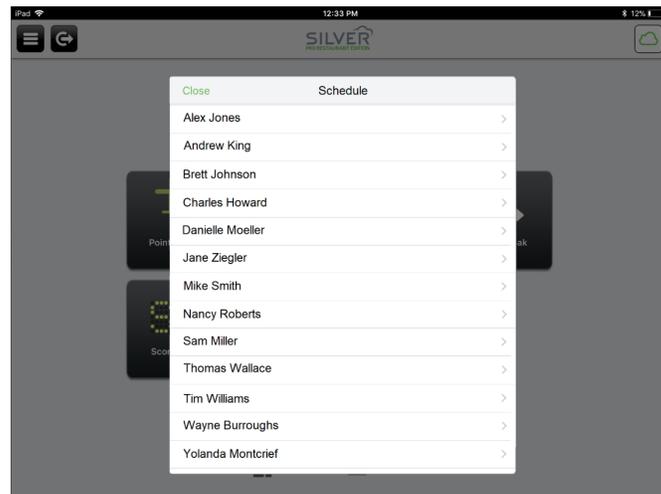
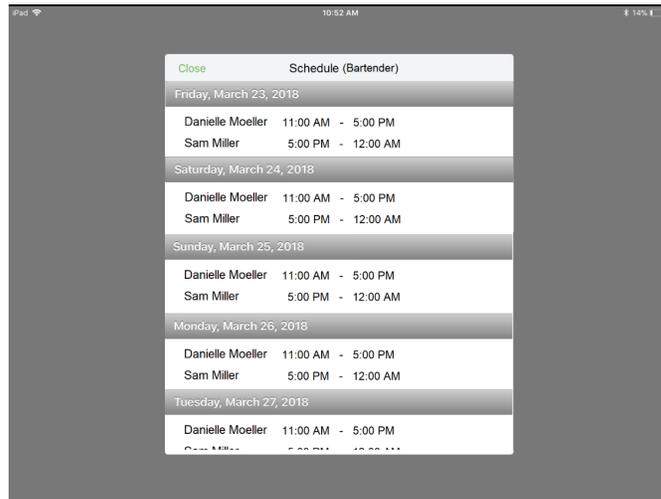
DISPLAY LABOR SCHEDULE

This feature allows you to display employee schedules directly on the POS. Schedules originate from NCR Console and are imported into the back office. A new user role permission in the back office enables you to export schedules directly onto the POS for employees and managers to view. Schedules are also available to print from the POS by both employees and managers.



Once this new feature is enabled in the back office, the “schedule” tile will appear on the home screen of your POS. With this view, managers have the ability to view full employee schedules based on employee name or job code. You can view as many upcoming schedules as there are available in the back office.

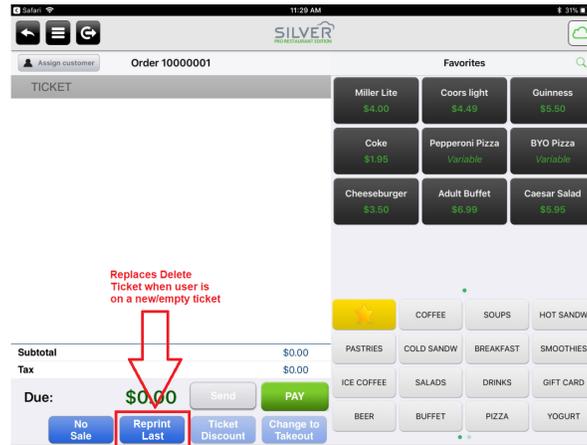
For instance, if you would like to view a specific employee’s schedule you can see which days, times and roles they are working for the foreseeable future. If you would like to view specific job codes, such as bartenders, you can see which of your employees are working the bartending shifts for certain days and times.



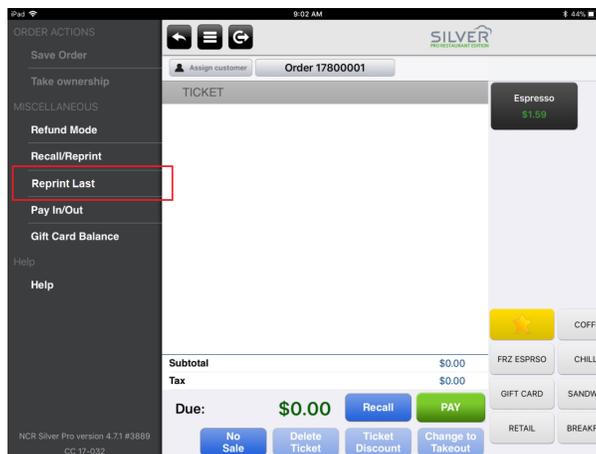
To learn more about this feature, please visit customer.ncrsilver.com and view our in-depth feature guides.

REPRINT LAST TICKET

Rapid reprint of a customer receipt allows you to reprint the receipt from the previous closed transaction. You can print the last receipt even if you have started your next transaction; however, to use the rapid reprint button on the main screen, this must be completed before the next customer transaction is closed. This gives you the opportunity to only print a receipt if a customer asks for one.



As seen below, receipts are always available to reprint even after a ticket has been closed, the rapid reprint button allows you to print receipts faster and more efficiently.



SET TICKET AMOUNTS FOR CUSTOMER SIGNATURES

You can now set the minimum ticket amount for which you would like to require a customer signature on your NCR Quantum. Save time by streamlining the checkout process and only take signatures when necessary. Through Settings/Payment Methods in the back office, you can now set this signature field.

Please note: If tips have been enabled, this will override the signature capture configuration setting. Essentially, having tips enabled will disable the signature capture configuration.

Require signature for purchases greater than

QUEST PAYMENTS IN AUSTRALIA

Quest payments is available to integrate with the MT330 device in Australia. The MT330 payment device communicates over Bluetooth and operates similar to other EMV chip readers. This mobile payment device saves time and minimizes operational errors by sending transaction details directly to the PINpad.



DON'T FORGET TO UPGRADE

With NCR Silver Pro Restaurant v4.9, we will no longer support up to iOS9. This version will require iOS10 to operate. If you have iOS9 or an older version, you'll be required to update your iOS first before upgrading to this version of Silver Pro Restaurant.