ASSIGNING USER PERMISSIONS

NCR Console allows you to set user permissions to determine what your employees can or can't do in NCR Console. To assign user permissions:

- 1. Log into NCR Console, go to the Labor tab
- 2. Select the employee you wish to assign user permissions for

Employee Management 🏟		Go Back P More Option
Name	Contact	Email Address
Aaron		
Amber		

3. Click Edit Employee Information

		Go Back	More Optio
Aaron PTC Concierge Support	Department: Position: Task:		
		Edit Employee	Information 🕨
	Note		Туре
	Aaron PTC Concierge Support	Aaron Department: PTC Concierge Support Position: Task:	Aaron Department: PTC Concierge Support Position: Task: Edit Employee

4. Click the Site Access tab

Employee Information	Site Access
First Name (Required): Aaron Last Name (Required): Status: Active V Location (Required): NCR Silver Caté One Stop Silver Shop V PTC Concierge Support Silver Caté & Deli (Store 1) Silver Caté & Deli (Store 2) Silver Gift Shoppe Silver Shopping	Task: Chat MGMT Supervisor Technician [Create New Task]

5. You have the option to assign Store Management access and/or Employee Site access

Store management access gives the user access to store.cimplebox.com. You will have the ability to restrict permissions to adjust what they see under their login

Employee site access gives the employee access to the employee portal which provides the following to any user with access to it. Time card information, work schedule, availability portal and training materials (if applicable)

Users can be assigned to both the Store Management and Employee Site

Edit Employee: Aaron		
Employee Information	Additional Information	Site Access
 Give access to the Store Management Give access to the Employee site (employee site) 	t site ployee.cimplebox.com)	
		Save Cancel

Assigning Store Management site access:

- 1. Click the **Give access to the Store Management site** option
- 2. Enter a Username under Login Credentials and click Change Password

	Additional Information	Site Access
 Give access to the Store Management site 	e	
Give access to the Employee site (employee)	vee.cimplebox.com)	
– Login Credentials –		
Username (Minimum 6 characters) :		
Deserverd		
Password: ********* [Change Password]		
- Store Management Site Access Details -		
-		
Default to this location at log in: PTC Conci	erge Support	
Default to this location at log in: PTC Conci Access: Admin - Access to all areas V	erge Support	
Default to this location at log in: PTC Conci Access: Admin - Access to all areas V	erge support	

- 3. Enter password
- 4. Reenter password to confirm
- 5. Click the dropdown arrow to the right of **Default to this location at login** (if applicable) to select the location to which the employee (user) is assigned
- 6. Click the dropdown arrow to the right of Access

Admin - Provides the user to all areas of the store management site and for all locations

Limited – Provides the user to only those areas of the store management site that you assign them to and to the stores they are assigned to. If you select Limited, the window will expand to include additional selection options



7. Click Save

- 8. Send the user their login credentials and the applicable URL (store.cimplebox.com)
 - If you have provided the user with access to both sites, they can use the same login credentials

IMPORTANT: If you give a user **Admin** rights to the Store Management site, they will automatically see all information, and for all stores within your network. If you do not want a user to have full admin rights, you must assign them **Limited** access and then select only those items you want them to see.

It is also important that you assign the user to only those locations you wish them to have access to.

If at any time you change a user's permissions *from* an admin to a user with limited rights, you must go back to their employee record to uncheck any additional locations that were previously checked.

Assigning Employee site access:

- 1. Click the Give access to the Employee site option
- 2. Enter a Username under Login Credentials
- 3. Enter password
- 4. Reenter password to confirm
- 5. Click **Save** Send the user their login credentials and the applicable URL (*employee.cimplebox.com*)
 - If you have provided the user with access to both sites, they can use the same login credentials

Employee Information	Additional Information	Site Access
Give access to the Store Management site	e	
Give access to the Employee site (employee)	/ee.cimplebox.com)	
– Login Credentials –		
Username (Minimum 6 characters) :		
Password (6 - 12 characters) :		
Confirm Password:		