

# Silver Commerce v4.5 Release Notes

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Our latest release is here!

With our latest version, we're bringing you more great features that will make running your business even smoother and more time efficient! For detailed information and articles, please log in to your back office and click on **HELP**.

## OVERVIEW

The main goal of Silver Commerce 4.5 is enabling order ahead capabilities for quick service restaurants (QSR). Going forward, new Silver Commerce users will decide between the retail and QSR configuration to best serve their business.

## SILVER COMMERCE ENABLED FOR SILVER PRO RESTAURANT

Silver Commerce is now integrated with Silver Pro Restaurant Edition. SPRE users will see the **Ecommerce** tab in the back office,

The screenshot shows the Silver Commerce back office interface for 'CD's QS Bistro'. The 'Ecommerce' tab is highlighted with a red box in the top navigation bar. Below the navigation bar, there are sections for 'Activity Summary', 'Alerts (0 new)', and 'Discounts & Offers'. The 'Activity Summary' section includes a table with the following data:

Activity Snapshot		vs Yesterday	vs Last Friday
Net Sales	\$0.00	--	--
Transactions	0	--	--

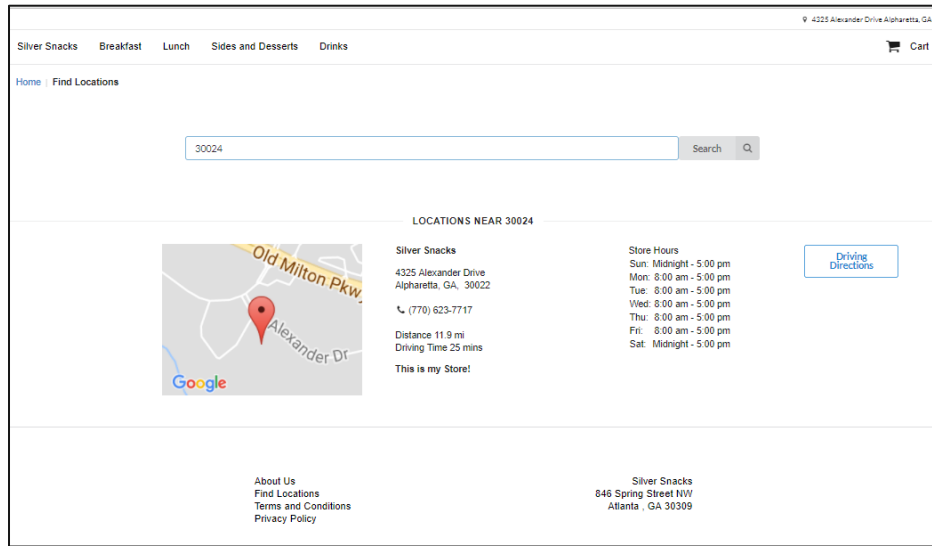
Below this table is another table with the following data:

Average Sale	Labor %	Tips	Taxes	Voids
\$0.00	-	\$0.00	\$0.00	\$0.00

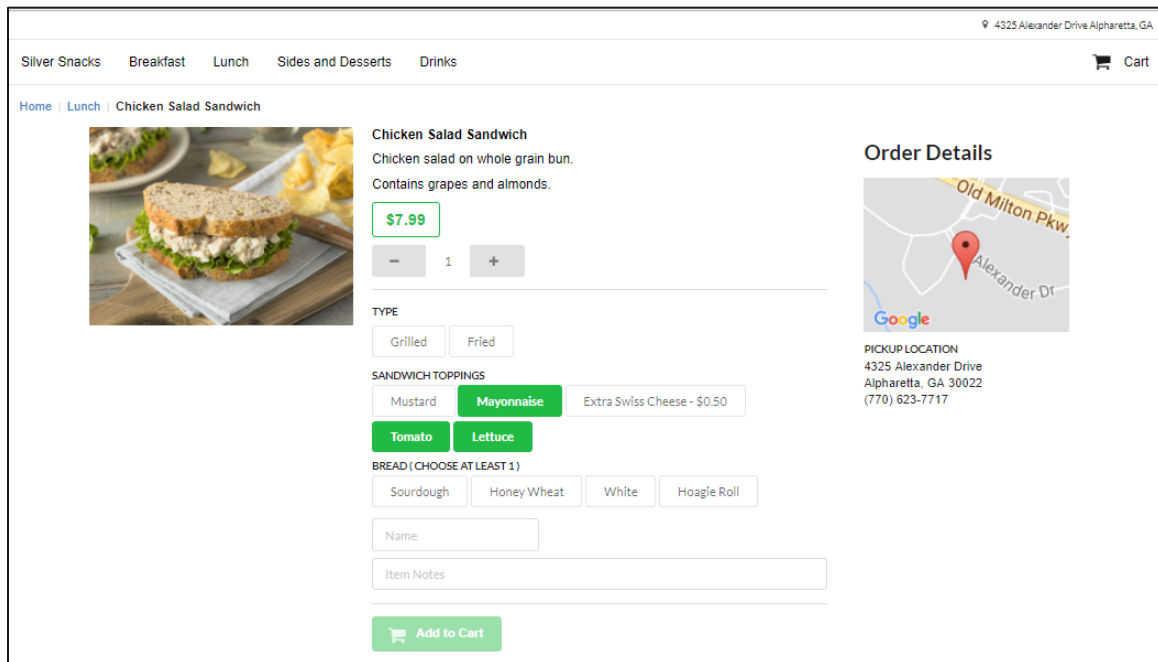
The 'Discounts & Offers' section shows a circular gauge with '0 offers redeemed' and a text box stating 'During the last 6 months, your promotions generated sales of \$0.00'.

## CUSTOMER EXPERIENCE FOR QSR

The experience for a customer visiting a QSR Silver Commerce site is designed to simplify order making decisions. On a QSR commerce site, customers select a pick-up location from the Find Locations Page, add items and item details to their order, then select a pickup time and pay.



Order Ahead Item Detail Screen. Note that in Silver Restaurant Edition, you can “force” modifiers so that customers must select modifier options, like “bread” in the image below, before adding to their cart.






## Shopping Cart for QSR:

Silver Snacks   Breakfast   Lunch   Sides and Desserts   Drinks
4325 Alexander Drive Alpharetta, GA


(1) Cart

### Shopping Cart

Product	Quantity	Price	Name	Total
	1	\$7.99	Sammy	\$7.99
<small>Type: Grilled White Honey Wheat Lettuce Tomato Mayonnaise</small>				
Subtotal				\$7.99
Tax				\$0.56
Order Total				\$8.55

Add another item
Proceed to Checkout

### Order Details



**PICKUP LOCATION**  
4325 Alexander Drive  
Alpharetta, GA 30022  
(770) 623-7717

## Checkout Screen for QSR:

#### Pickup Time

Today 10:15 am

---

#### Contact Info

Full Name  
Phone  
Email

---

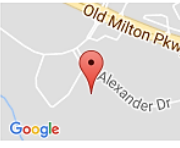
#### Payment Details

Name on Card  
Card Number  
Expiration Date  
CVC  
Postal Code

By clicking Submit Order, you agree to our [Terms of Service](#)

Place my order

#### Order Details



**PICKUP LOCATION**  
4325 Alexander Drive  
Alpharetta, GA 30022  
(770) 623-7717

**PICKUP**  
Today @ 10:15 am

**ITEMS**

Name: Sammy Chicken Salad Sandwich	\$7.99
<small>Type: Grilled White Honey Wheat Lettuce Tomato Mayonnaise</small>	
<b>Item Subtotal:</b>	\$7.99

**SUMMARY**

Tax	\$0.56
<b>Total:</b>	<b>\$8.55</b>

Order Notes

INVENTORY FULFILMENT

For retail stores, you can now select a store to designate for your inventory fulfilment. This means that the Commerce system will use the inventory levels for the selected store to determine things like “in stock” or “out of stock” notifications. The inventory of the selected store will also reduce as items are sold from the Ecommerce store.

Note that in Silver Pro Restaurant and Quick Service mode, the system only looks at what items are active on the menu and does not use the inventory on hand levels.

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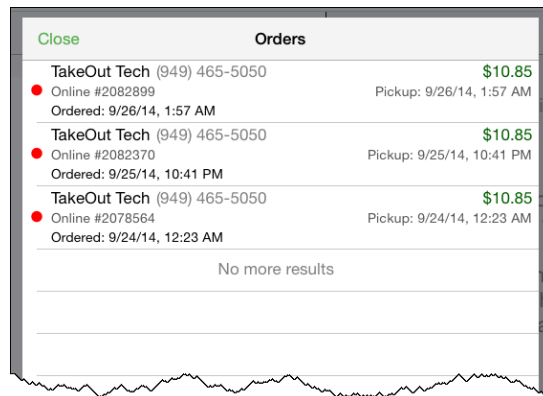
## ADDITIONAL STYLE CONTROLS AND BANNERS

To improve the customer experience, you can add banners to the find locations page, and we have added additional style controls which allow you to control the background color of the find locations banner.

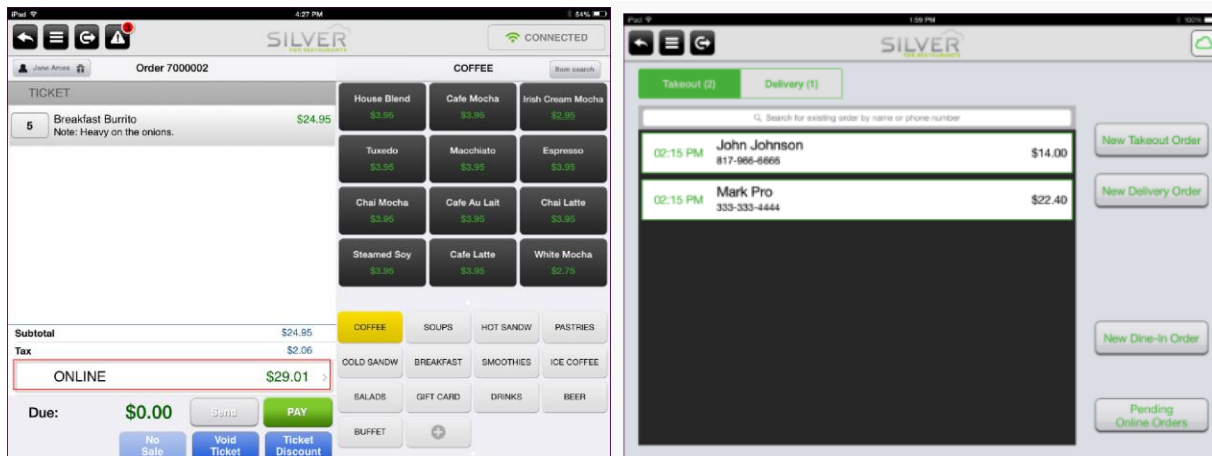
## ONLINE ORDER NOTIFICATION ON THE POS

It is important that your in-store locations know when an order is placed. For QSR stores, orders will print in the kitchen based on their pick-up time and will follow any kitchen routing set up in the back office.

For Silver, an order notification  will appear on the POS and a ticket added to the **orders** tab of **Recall/Reprint**.



For Silver Pro Restaurant, a notification will appear on the ticket screen and the ticket will be added to the online order queue, as pictured below.





## ORDER HOURS AVAILABILITY PAGE

The **Order Hours Availability** page is designed to help you configure when you can fulfil pick up orders and how many orders you can make in a period, or **Time Slice**. This reflects the available pickup times the consumer sees when using your commerce site. The Order Hours Availability page is located in the Ecommerce tab of the silver back office for QSR users.

MY STORE
RESULTS
MENU
CUSTOMERS
EMPLOYEES
ECOMMERCE
HELP

**Global Settings**

- Site Navigation
- Site Contact
- Site Meta
- Site Logo
- Payment Provider
- Domains
- Home Page Banners
- Find Locations Banner
- Store Hours

**Site Design**

- Style Controls
- Paging and Sorting

**Content Pages**

- About Us
- Terms and Conditions
- Privacy Policy

**Orders**

- Order Hours

### Order Hours Availability (Store)

**Edit Pickup Hours of Operation**

Set available hours for Pickup

Enable Pickup?

Allow Future Pickup  Max Future Pickup Days 6

Day	Pickup Start	Pickup End	Time Slice Length	Max Orders	No Pickup Today
Sunday					<input checked="" type="checkbox"/>
Monday	12:00 am	8:30 pm	15 minutes	5	<input type="checkbox"/>
Tuesday	8:30 am	8:30 pm	15 minutes	5	<input type="checkbox"/>
Wednesday	12:00 am	8:30 pm	15 minutes	5	<input type="checkbox"/>
Thursday	8:30 am	8:30 pm	15 minutes	5	<input type="checkbox"/>
Friday	8:30 am	9:30 pm	15 minutes	5	<input type="checkbox"/>
Saturday	8:30 am	9:30 pm	15 minutes	5	<input type="checkbox"/>

Save
Discard Changes



## STORE HOURS

Your store hours appear on the find locations page so that your customers know when they can visit your store. Store hours are edited in the Ecommerce tab of the silver back office for both retail and QSR users.

**Global Settings**

- Site Navigation
- Site Contact
- Site Meta
- Payment Provider
- Tax Provider
- Messages
- Banners
- Store Hours

**Site Design**

- Style Controls
- Paging and Sorting

**Content Pages**

- About us
- Terms and Conditions
- Privacy Policy

**Orders**

- Order Processing
- Order Hours
- Shipping Methods

### Store Hours

**Edit Company Hours of Operation**

Day	Store Opens	Store Closes	Open All Day	Closed All Day
Sunday	8:00 am	5:00 pm	<input type="checkbox"/>	<input type="checkbox"/>
Monday	8:00 am	5:00 pm	<input type="checkbox"/>	<input type="checkbox"/>
Tuesday	8:00 am	5:00 pm	<input type="checkbox"/>	<input type="checkbox"/>
Wednesday	8:00 am	5:00 pm	<input type="checkbox"/>	<input type="checkbox"/>
Thursday	8:00 am	5:00 pm	<input type="checkbox"/>	<input type="checkbox"/>
Friday	8:00 am	5:00 pm	<input type="checkbox"/>	<input type="checkbox"/>
Saturday	8:00 am	5:00 pm	<input type="checkbox"/>	<input type="checkbox"/>